Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Cehman Provider Contact Phone: 707-407-4134 Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 70

Total Units of Service for Quarter (Unit=1 Hour): 275

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 23 Two or More Races: 65-74: Caucasian: 55 35 75-84: African American: 9 1 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 68 Asian Indian: **CLIENT GENDER** Cambodian: Male: 26 Chinese: Female: 42 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 68 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 55 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 49 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 50 2 Greatest Economic Need (Minority): Total: 68 8 Greatest Economic Need (Non-Minority): 43 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2016-2017

Quarter: 4

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte

Provider Contact Name: *Cynthia Cehman* Provider Contact Phone: 707-407-4134 Provider Contact Email: *cgehman@lsnc.net* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE	_						
A1. Bankruptcy/Debt Collection:	5	5	0	0			
A2. Contracts/Warranties:	1	2	0	0			
A3. Other Consumer/Finance:	2	1	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	3	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	1	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	39	29	2	1			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0			
E3. Other Housing:	1	1	0	0			
INCOME MAINTENANCE							
F1. Social Security:	1	1	0	0			
F2. Supplemental Security Income (SSI):	5	5	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	2	1	0	0			

Fiscal Year: 2016-2017

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PSA: 1 AAA Name: Area 1 Ag					
AAA Contact Name:		A Contact Phone:		AAA Contact Email:	
Provider Name: Legal Services of Nor			unty(ies): Humboldt		
Provider Contact Name: Cynthia Cehma	<b>n</b> Pro	vider Contact Phone: 707-4	107-4134	Provider Contact Email	cgehman@lsnc.net
IDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
ISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	13	11	5	0	
H2. Advance Health Care Directives (AHCE	0):	1	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUA	RTER: 74	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		59	10	] 1	
TOTAL ESTIMATED CASE WOR	la.	260		1	
ОИТ	FREACH/COMMUNITY E	260 EDUCATION ACTIVITIES I	DATA	1	
ОИТ	FREACH/COMMUNITY E	260	DATA	1	
OUT	FREACH/COMMUNITY E	260 EDUCATION ACTIVITIES I	DATA	Est # of Est. People Hours Reached	
Date Location Typ (If Applicable)	TREACH/COMMUNITY I	260 EDUCATION ACTIVITIES I CIAL OUTREACH ACTIVIT Groups T Outreach	DATA	Est # of Est. People Hours	
Date Location Type (If Applicable)  Doctor Type (If Applicable)  Doctor Type (If Applicable)	REACH/COMMUNITY ENFORMATION ON SPECE of Outreach Activity sentation on Service Anim	260  EDUCATION ACTIVITIES I  CIAL OUTREACH ACTIVIT  Groups T  Outreach  mals  Seniors	DATA  JES  argeted By	Est # of Est. People Hours Reached	
Date Location Type (If Applicable)  O6/16/17 DN Senior Ctr Pre	REACH/COMMUNITY ENFORMATION ON SPECE of Outreach Activity  sentation on Service Animals. OUTREACH ACTIVITIES	260  EDUCATION ACTIVITIES I  CIAL OUTREACH ACTIVIT  Groups T Outreach  mals Seniors  ES IN THE QUARTER:	DATA  IES  argeted By	Est # of Est. People Hours Reached	
Date Location Type (If Applicable)  Doctor Type (If Applicable)  Doctor Type (If Applicable)	REACH/COMMUNITY ENFORMATION ON SPECE of Outreach Activity  sentation on Service Animals. OUTREACH ACTIVITIES	260  EDUCATION ACTIVITIES I  CIAL OUTREACH ACTIVIT  Groups T Outreach  mals Seniors  ES IN THE QUARTER:	DATA  JES  argeted By	Est # of Est. People Hours Reached	
Date Location Type (If Applicable)  O6/16/17 DN Senior Ctr Pre  TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OUTF	FREACH/COMMUNITY ENFORMATION ON SPECE of Outreach Activity  sentation on Service Animals OUTREACH ACTIVITIES REACH ACTIVITY HOUF	260  EDUCATION ACTIVITIES I  CIAL OUTREACH ACTIVIT  Groups T Outreach  mals Seniors  ES IN THE QUARTER:	DATA  JES  argeted By  1  7	Est # of Est. People Hours Reached	
Date Location Type (If Applicable)  O6/16/17 DN Senior Ctr Pre  TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OUTF	REACH/COMMUNITY ENTERNMENT ON SPECTOR OF OUTREACH ACTIVITIES ON COMMUNITY LEGAL	EDUCATION ACTIVITIES I CIAL OUTREACH ACTIVIT  Groups T Outreach  mals Seniors  ES IN THE QUARTER:  RS IN THE QUARTER:	DATA  IES  argeted By  1  7	Est # of Est. People Hours Reached	
Date Location Type  (If Applicable)  TOTAL # OF SPECIAL  TOTAL ESTIMATED # OF SPECIAL OUTF  INFORMATION  Date Location Tope  (If Applicable)	REACH/COMMUNITY ENTERNMENT ON SPECTOR OF OUTREACH ACTIVITIES ON COMMUNITY LEGAL	260  EDUCATION ACTIVITIES I  CIAL OUTREACH ACTIVIT  Groups T Outreach  Mals Seniors  ES IN THE QUARTER:  RS IN THE QUARTER:  AL EDUCATION PROGRAM	DATA  IES  argeted By  1  7	Est # of Est. People Hours Reached 40 6.5	
Date Location (If Applicable)  TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OUTF  INFORMATION Date Location Top (If Applicable)  4/04/17 HSRC Elde	REACH/COMMUNITY E  REPORT OF THE STREET OF T	EDUCATION ACTIVITIES I CIAL OUTREACH ACTIVIT Groups T Outreach  Mals Seniors  ES IN THE QUARTER: RS IN THE QUARTER: AL EDUCATION PROGRAM  Targeted	DATA  IES  argeted By  1  7	Est # of Est. People Hours Reached  40 6.5  Est # of Est. Participants Hours	
Date Location (If Applicable)  TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OUTF  INFORMATION  Date Location Top (If Applicable)  4/04/17 HSRC Elde  4/18/17 LSNO Civi	REACH/COMMUNITY ENFORMATION ON SPECTOR OF COURSE AND COURSE OF COMMUNITY LEGAL COURSE OF COMMUNITY LEGAL COURSE OF COMMUNITY LEGAL COURSE OF COURS	EDUCATION ACTIVITIES I CIAL OUTREACH ACTIVIT Groups T Outreach mals Seniors ES IN THE QUARTER: RS IN THE QUARTER: AL EDUCATION PROGRAM Targeted Seniors	DATA  IES  argeted By  1  7	Est # of Est. People Hours Reached  40 6.5  Est # of Est. Participants Hours  3 1.5	

Fiscal Year: 2016-2017

Quarter: 4

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Cehman Provider Contact Phone: 707-407-4134 Provider Contact Email: cgehman@lsnc.net

5/23/17	LSNC	Bankruptcy	Seniors	1	0.!
6/13/17	LSNC	Family	Seniors	1	
6/20/17	LSNC	Civil Clinic	Seniors	1	0.
6/27/17	LSNC	B/R Clinic	Seniors	1	0.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford AAA Contact Phone: 530-842-1687 AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou, Tri

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobbaert@Isnc.net

Total Unduplicated Client Count for Quarter: 112

Total Cases Closed in Quarter: 116

Total Units of Service for Quarter (Unit=1 Hour): 559

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 33 Two or More Races: 65-74: 42 Caucasian: 100 75-84: African American: 29 0 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 112 Asian Indian: **CLIENT GENDER** Cambodian: Male: 39 Chinese: Female: 73 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 112 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 70 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 64 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 0 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 100 3 Greatest Economic Need (Minority): 8 Total: 112 Greatest Economic Need (Non-Minority): 78 Greatest Economic Need (Minority Status Unknown): 2 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford AAA Contact Phone: 530-842-1687 AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou, Tri

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530 646-4079 Provider Contact Email: ccobbaert@Isnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	1	1	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	1	0	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	12	4	8	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	1	0	1		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	46	34	8	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	12	2	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	1	0	1	0		
F2. Supplemental Security Income (SSI):	6	6	1	0		
F3. Pensions/Retiree Benefits:	1	1	0	0		
F4. Other Income Maintenance:	4	3	0	0		

Fiscal Year: 2016-2017

	ne: Tabitha Ledford			AAA C	ontact Phone						tabitha@psa2.org
	ame: Legal Services		California			Со	unty(ies):	Lassen, M	odoc, Shas	ta, Siski	you, Tri
Provider Co	ontact Name: Cathy Co	bbaert		Provide	er Contact Ph	none: <i>530 6</i>	46-4079		Provider Co	ontact En	nail: <i>ccobbaert@lsnc.r</i>
DIVIDUAL RIGH	TS										
G1. Immigra	ation/Naturalization:		0			0		0			0
G2. Elder Al	buse/Neglect/Exploitatio	n:	0			0		0			0
G3. Other I	ndividual Rights:		5			2		1			1
SCELLANEOUS	3										_
H1. Estate F	Planning/Wills/Trusts:		29			27		1			0
H2. Advance	e Health Care Directives	(AHCD):	0			0		0			0
H3. Financia	al Powers of Attorney:		0			0		0			0
H4. Other M	liscellaneous:		0			0		0			0
тот	AL CASES OPENED IN	N QUARTER:	122	2	TOTAL CA	SES CLOS	ED IN QU	JARTER BY C	CASE CLOS	ED COD	E
					TOTAL COL	-		LIMITED	TOTAL L		
					AND AD\		ADD. S	ERVICES	REPRESEN	TATION	
						91		23	1		2
ТО	TAL ESTIMATED CASE	E WORK HO	URS SPENT:	:	547						
		OUTREAC	H/COMMUN	ITY EDI	JCATION AC	TIVITIES	DATA				
		INFORM	MATION ON S	SPECIA	L OUTREAC	H ACTIVIT	IES				
Date	Location	Type of O	utreach Activi	ity		Groups T	argeted B	у	Est # of	Est.	
	(If Applicable)					Outreach			People Reached	Hours	
04/19/2017	Roderick Senior Ctr	Presentati Individual	on on Legal S meetings	Services	and	Seniors			3	7 !	5
5/30/2017	Shasta Co Family Law Facilitator	Presentati	on on service	es offere	d to Seniors	Staff				5	1
6/4/17	Roderick Senior Ctr	Presentati Individual	on on Legal S Meeingsq	Services	and	Seniors			4	3 (	5
0/ 1/17		•						_			
0, 1,11	TOTAL # OF SP	ECIAL OUT	REACH ACTI	VITIES I	N THE QUA	RTER:		3			

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5631 AAA Contact Email: mneumann@scuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner, Barbara Segal Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@lsnc.net, bsegal

Total Unduplicated Client Count for Quarter: 124

Total Cases Closed in Quarter: 99

Total Units of Service for Quarter (Unit=1 Hour): 731

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 34 Two or More Races: 65-74: 54 Caucasian: 106 75-84: African American: 23 3 85+: Native American/Native Alaskan: 13 Asian/Pacific Islander Client Declined to Provide Information: Total: 124 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 46 Chinese: Female: 78 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 124 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 76 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 64 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 71 0 Greatest Economic Need (Minority): Total: 10 124 Greatest Economic Need (Non-Minority): 55 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5631 AAA Contact Email: mneumann@scuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner, Barbara Segal Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@lsnc.net, bsegal

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem C				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE	<u> </u>					
A1. Bankruptcy/Debt Collection:	13	8	1			
A2. Contracts/Warranties:	6	5	0	0		
A3. Other Consumer/Finance:	2	3	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	9	6	2	0		
D2. Medicare:	1	0	0	0		
D3. Other Health/Community Based Care:	2	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	37	21	6	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	12	1	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	1	0	1	0		
F2. Supplemental Security Income (SSI):	7	4	1	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	2	0	2	0		

Fiscal Year: 2016-2017

Quarter: 4

PSA: 3 A	AA Name: Area 3								
AAA Contact Name: Ma	ry Neumann		AAA C	ontact Phone:	<i>530-898</i>	-5631	AAA Contact I	Email: <i>mneum</i>	ann@scuchico.edu
Provider Name: L	egal Services of Northern	California			Cou	unty(ies): Butte, Co	lusa, Glenn, Pl	umas, Teham	
Provider Contact Na	me: Jennifer Haffner, Ba	rbara Segal	Provide	er Contact Pho	ne: <i>530-3</i>	45-9491	Provider Conta	act Email: <i>jhaf</i>	fner@lsnc.net, bsega
INDIVIDUAL RIGHTS									
G1. Immigration/Nat	turalization:	(	0		0	0		0	
G2. Elder Abuse/Neg	glect/Exploitation:		ī		1	0		0	
G3. Other Individual	Rights:		1		0	1		0	
MISCELLANEOUS									
H1. Estate Planning/	Wills/Trusts:	14	4		7	1		0	
H2. Advance Health	Care Directives (AHCD):		6		1	5		0	
H3. Financial Powers	s of Attorney:	(	6		2	4		0	
H4. Other Miscellane	eous:		2		1	1		0	
TOTAL CAS	ES OPENED IN QUARTER	: 12	24	TOTAL CAS	ES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE	
				TOTAL COUN		TOTAL LIMITED ADD. SERVICES	TOTAL LEG REPRESENTA		
			Ì		72	26		1	
TOTAL EST	TIMATED CASE WORK HO	URS SPENT	Г:	713					

		INFORMATION ON SPECIAL OUTREAC	CH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours
4/18/2017	Butte Co.	Child Abuse Prevention Council	All	19	
4/26/2017	Glenn Co.	Outreach to Glenn Medical Ctr	Providers	4	
4/26/2017	Plumas Co.	Outreach to senior services	Seniors and Providers	4	1
5/4/2017	Tehama Co.	Outreach to Tehama DSS	Providers	10	
5/4/2017	Tehama Co.	Outreach to Ampla	Providers	2	
5/17/2017	Butte Co.	Outreach to Iverson Center	All	20	
5/17/2017	Butte Co.	Outreach to Northern Valley Indian Health	Providers	2	
6/13/2017	Butte Co.	Hispanic Resource Council	Providers	15	
6/28/2017	Butte Co.	Outreach to Catalyst Domestic Violence Services	Providers	22	

Fiscal Year: 2016-2017

Quarter: 4

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5631 AAA Contact Email: mneumann@scuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner, Barbara Segal Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@lsnc.net, bsegal

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE					
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours		
4/18/17	Butte Co.	Presentation to Greater Chico Homeless Task Force	Providers	23 1		
5/4/17	Butte Co.	Multidisciplinary Team Meeting	Providers	17 2		
6/27/17	Butte Co.	Fair Housing Training	All	27 2.5		

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Janeed Thorpe AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 191

Total Cases Closed in Quarter: 248

Total Units of Service for Quarter (Unit=1 Hour): 625

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 47 Two or More Races: 65-74: Caucasian: 89 112 75-84: African American: 46 40 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 191 Asian Indian: **CLIENT GENDER** Cambodian: Male: 66 Chinese: Female: 125 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 191 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 122 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 118 Institutionalized: Samoan: 1 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 7 Race Unknown/Some Other Race: 29 Client Declined to Provide Information: Rural: 1 0 Greatest Economic Need (Minority): Total: 26 191 Greatest Economic Need (Non-Minority): 35 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Janeed Thorpe AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	4	0	0
A2. Contracts/Warranties:	3	9	1	0
A3. Other Consumer/Finance:	7	12	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	9	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	5	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	80	91	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	10	1	0
E3. Other Housing:	9	11	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	9	0	0
F2. Supplemental Security Income (SSI):	1	4	0	2
F3. Pensions/Retiree Benefits:	8	10	2	0
F4. Other Income Maintenance:	2	2	0	0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency of	on Aging		
AAA Contact Name: Janeed Thorpe	AAA	Contact Phone:	AAA Contact Email:
Provider Name: Sacramento Senior Legal Se	rvices	County(ies):	Sacramento
Provider Contact Name: Rachel Baca	Provid	der Contact Phone: 916 551-2144	Provider Contact Email: rbaca@
IDIVIDUAL RIGHTS			
G1. Immigration/Naturalization:	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	9	14	0 0
G3. Other Individual Rights:	5	8	0
ISCELLANEOUS	-		-
H1. Estate Planning/Wills/Trusts:	28	29	0
H2. Advance Health Care Directives (AHCD):	3	4	0
H3. Financial Powers of Attorney:	2	2	0 0
H4. Other Miscellaneous:	0	0	0 0
TOTAL CASES OPENED IN QUARTER:	194	TOTAL CASES CLOSED IN QUA	RTER BY CASE CLOSED CODE
		TOTAL COUNSEL TOTAL LI AND ADVICE ADD. SE	
		238	8 2
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	552	-
OUTREACH	H/COMMUNITY ED	DUCATION ACTIVITIES DATA	

		OUTREACH/COMMUNITY EDUCATION A	CTIVITIES DATA	
		INFORMATION ON SPECIAL OUTREAC	CH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
4/5/17	Elk Grove	Overview of LSNC & SLH Services at Camden Springs Senior Resources Fair	Seniors	45 3
4/13/17	Sacramento	Overivew of LSNC & SLH Services at APS Resource Fair	Seniors	175 4.3
4/21/17	Carmichael	Overivew of LSNC & SLH Services at Mission Oaks Health Fair	Seniors	100 5.5
4/25/17	Sacramento	Overview of LSNC & SLH Services at Hirman Johnson Health Fair	Youth & Families	500
4/27/17	Sacramento	Overview of LSNC & SLH Services at Care Partner Education Forum	Seniors & Families	100 4.5
4/29/17	Sacramento	Overview of LSNC & SLH Services at Kids Day Event	Families	200
5/5/17	Sacramento	Pension Project Overview at PAI networking reception	Attnorneys	9 2.4

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Janeed Thorpe AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: 916 551-2144 Provider Contact Email: rbaca@lsnc.net

5/11/17	State Capitol	Overview of LSNC Services at Senior Rally 2017	Seniors	100	
5/13/17	Sacramento	Overview of LSNC Services at maple Neighborhood Center Wellness Fair	Families	30	
5/18/17	Citrus Heights Community Ctr.	Overview of SLH Services at SOAR to Health Heights Senior Health Fair	Senior	73	4.
5/31/17	Senior Center of Elk Grove	Overview of Services at 11th Annual Senior Day in the Park	Seniors	70	4.
6/16/17	Stanford Settlement Senior Center	Overview of SLH Services at the 25th Annual Senior Health & Information Fair	Seniors	35	3.
6/17/17	Elk Grove Regional Park	Overview of SLH Services at the 5th Annual Hometown Heroes BBQ & Resource Fair	Veterans & Families	20	

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 56

Date	Location	Tauta	Tavastad Audianas	F-4-4-4	Est.
Date		Topic	Targeted Audience	Est # of Participants	
	(If Applicable)			ranticipants	пои
4/19/17	Cordova Senior	CalFresh Presentation	Seniors	4	4.
4/21/17	Sierra Health	Senior Issues Presentation	Seniors Companion Volunteers	35	4.
	Foundatiion				
4/28/17	ACC Senior Services	Pension Presentation	Seniors	6	2
5/8/17	Hart Senior Center	Medicare	Seniors	15	1
5/18/17	Cares Community	Medicare	Seniors	14	1
	Center	·	,		,
6/21/17	Cordova Senior	social Security	Seniors	9	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

Total Unduplicated Client Count for Quarter: 92

Total Cases Closed in Quarter: 143

Total Units of Service for Quarter (Unit=1 Hour): 222

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 22 Two or More Races: 65-74: Caucasian: 42 55 75-84: African American: 15 6 85+: Native American/Native Alaskan: 13 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 92 Asian Indian: **CLIENT GENDER** Cambodian: Male: 38 Chinese: Female: 54 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 92 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 69 Vietnamese: Homebound: Guamanian: 8 0 Lives Alone: Hawaiian: 47 Institutionalized: Samoan: 4 0 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 10 Race Unknown/Some Other Race: 26 Client Declined to Provide Information: Rural: 27 0 Greatest Economic Need (Minority): Total: 27 92 Greatest Economic Need (Non-Minority): 39 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	0.10	ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	15	8	6	0
A2. Contracts/Warranties:	6	5	2	0
A3. Other Consumer/Finance:	7	2	3	0
EMPLOYMENT				
B1. Discrimination:	2	1	0	0
B2. Other Employment:	3	3	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	4	1	1
D2. Medicare:	3	1	1	0
D3. Other Health/Community Based Care:	2	1	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	46	37	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	3	0
E3. Other Housing:	3	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	4	1	0
F2. Supplemental Security Income (SSI):	4	5	2	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	5	3	0	1

Fiscal Year: 2016-2017

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Q	 а	10		•	4

A Contact N	ama:		Λ.	AA Contact Phon	0.		AAA Contact	Email:	
		of Northorn Co		AA Contact Frion		unty(ies): <i>Yolo</i>	AAA COIIIaci	Elliali.	
	Name: Legal Services Contact Name: Alysa Me			ovider Contact P			Provider Con	taat Email:	ameyer@lsnc.net
		еуег	Г	Ovider Contact F	11011e. <b>330 6</b>	02-1005	Flovider Con	laci Liliali.	ameyer@isric.riet
VIDUAL RIG		r						-	
	gration/Naturalization:	Į.	1		1	0		1	
	Abuse/Neglect/Exploitation	on:	7		5	2		2	
	r Individual Rights:	J.	3		3	1	J	0	
CELLANEOL H1 Ectate	e Planning/Wills/Trusts:	г	10		8	2		1	
	nce Health Care Directives	r (AHCD):							
	nce health care birectives	o (ALICD).	0		0	0	,	0	
	r Miscellaneous:	j.	6		3	4	,	0	
			0		0	0	J	0	
TC	OTAL CASES OPENED I	N QUARTER:	139	TOTAL CA		TOTAL LIMITED	TOTAL LEG		
				AND AD		ADD. SERVICES	REPRESENTA		
					104	32		7	
1	TOTAL ESTIMATED CAS	SE WORK HOUE	RS SPENT:	222	104	32	J	7	
1	TOTAL ESTIMATED CAS		r.	222			,	7	
1	TOTAL ESTIMATED CAS	OUTREACH	COMMUNITY	EDUCATION A	CTIVITIES D	DATA	J	7	
		OUTREACH	COMMUNITY		CTIVITIES E	DATA ES			
Date	Location (If Applicable)	OUTREACH	COMMUNITY	EDUCATION A	CTIVITIES E	DATA	Est # of People Reached	Est. Hours	
	Location	OUTREACH, INFORMA Type of Outr	COMMUNITY	EDUCATION A	CTIVITIES E CH ACTIVITI Groups Ta Outreach	DATA ES	People	Est.	
Date	Location (If Applicable)	INFORMA Type of Outr	TION ON SPE each Activity to Aging Com	ECIAL OUTREAC	CTIVITIES DE CH ACTIVITI Groups Ta Outreach	DATA ES argeted By	People Reached	Est. Hours	
Date 4/19/17	Location (If Applicable)	OUTREACH INFORMA Type of Outr  Presentation Tabling at W Resource Fa Tabling at D	COMMUNITY  TION ON SPE each Activity  to Aging Com /est Sacrameniir	ECIAL OUTREAC	CTIVITIES C CH ACTIVITI Groups Ta Outreach Aging Cor Older Adu	DATA ES argeted By mmission members	People Reached	Est. Hours	
Date 4/19/17 5/5/17	Location (If Applicable)  Davis  West Sacramento	INFORMA Type of Outr  Presentation Tabling at W Resource Fa Tabling at D roundtable v	each Activity  to Aging Com  vest Sacrament ir  vavis Senior Ce  with Congressn	ECIAL OUTREAC	CTIVITIES E CH ACTIVITI Groups Ta Outreach Aging Cor Older Adu	ES argeted By mmission members ults in West Sacramento	People Reached	Est. Hours	
Date  4/19/17  5/5/17  5/9/17  5/25/17	Location (If Applicable)  Davis  West Sacramento  Davis  Woodland  TOTAL # OF SECTIMATED # OF SPECIAL	Presentation Tabling at W Resource Fa Tabling at D roundtable w Tabling at W	ACTIVITY HOU	ECIAL OUTREACE  Amission  to Senior  Inter S	CTIVITIES E CH ACTIVITI Groups Ta Outreach  Aging Cor Older Adu Older adu Older adu ARTER:	DATA  ES  argeted By  mmission members  ults in West Sacramento  ults in Davis  ults in Woodland	People Reached  10 50	Est. Hours	
Date  4/19/17  5/5/17  5/9/17  5/25/17	Location (If Applicable)  Davis  West Sacramento  Davis  Woodland  TOTAL # OF SECTIMATED # OF SPECIAL	Presentation Tabling at W Resource Fa Tabling at D roundtable w Tabling at W	ACTIVITY HOU	ECIAL OUTREACE  Immission  to Senior  Inter	CTIVITIES E CH ACTIVITI Groups Ta Outreach  Aging Cor Older Adu Older adu Older adu ARTER:	DATA  ES  argeted By  mmission members  alts in West Sacramento  alts in Davis  alts in Woodland  4  9  IS/ACTIVITIE	People Reached  10 50	Est. Hours  1 3 1.5	

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

County

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Will Tift AAA Contact Phone: 916 486-1876 AAA Contact Email: wtift@agencyonaging4.org

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer

Provider Contact Name: W. H. (Herb) Whitaker Provider Contact Phone: 530 217-4026 Provider Contact Email: hwhitaker @Isnc.net

Total Unduplicated Client Count for Quarter: 133

Total Cases Closed in Quarter: 160

Total Units of Service for Quarter (Unit=1 Hour): 737

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 36 Two or More Races: 65-74: 61 Caucasian: 119 75-84: African American: 23 3 85+: Native American/Native Alaskan: 13 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 133 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 50 Chinese: Female: 83 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 133 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 67 Vietnamese: 0 Homebound: Guamanian: 12 0 Lives Alone: Hawaiian: 73 Institutionalized: Samoan: 2 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 2 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 77 1 Greatest Economic Need (Minority): Total: 133 4 Greatest Economic Need (Non-Minority): 87 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Will Tift AAA Contact Phone: 916 486-1876 AAA Contact Email: wtift@agencyonaging4.org

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer

Provider Contact Name: W. H. (Herb) Whitaker Provider Contact Phone: 530 217-4026 Provider Contact Email: hwhitaker @lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	15	14	0	0
A2. Contracts/Warranties:	9	13	0	0
A3. Other Consumer/Finance:	5	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	6	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	44	47	0	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	15	0	0
E3. Other Housing:	6	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	3	0	0
F2. Supplemental Security Income (SSI):	5	3	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

Grass Valley

Nevada City

Rocklin

Auburn

CIA/Presentation at FREED

Commission Mtg

Attend Placer County Older Adult Advisory

Preparation for 5/1/17 presentation at Nevada County Truckee Senior Center

Planning and preparation for Placer

County Community Presentations

4/11/17

4/18/17

4/2017

4/2017

Quarter: 4

SA: 4  AA Contact N		4 Agency on Aging	AAA Contact Phon	e: <b>916 486-1876</b>	AAA	Contact Email: wtif	t@agencyonaging4.org
Provider	r Name: Legal Services of	Northern California		County(ies)	): Nevada, Placer		
Provider	Contact Name: W. H. (Herb)	Whitaker	Provider Contact P	Phone: 530 217-4026	Prov	ider Contact Email:	hwhitaker @lsnc.net
DIVIDUAL RIC	GHTS						
G1. Imm	igration/Naturalization:		0	0	0	0	
G2. Elder	r Abuse/Neglect/Exploitation:		6	7	0	0	
G3. Othe	er Individual Rights:		1	1	0	0	
SCELLANEO	US			-	-		
H1. Estat	te Planning/Wills/Trusts:	2	3	27	0	0	
H2. Adva	ance Health Care Directives (A	HCD):	2	2	0	0	
H3. Finar	ncial Powers of Attorney:		0	0	0	0	
H4. Othe	er Miscellaneous:		1	1	0	0	
T	OTAL CASES OPENED IN C	UARTER: 1	41 TOTAL CA	ASES CLOSED IN Q	UARTER BY CASE	CLOSED CODE	
		,	TOTAL CO			OTAL LEGAL RESENTATION	
				153	0	7	
	TOTAL ESTIMATED CASE V	ORK HOURS SPEN	T: 677	-	-		
		OUTREACH/COMMU	NITY EDUCATION A	CTIVITIES DATA			
	TOTAL # OF SPEC	IAL OUTREACH ACT	TIVITIES IN THE QUA	ARTER:	0		
TOTAL ES	STIMATED # OF SPECIAL O	UTREACH ACTIVITY	HOURS IN THE QUA	ARTER:	0		
	INFORMATI	ON ON COMMUNITY	LEGAL EDUCATION	I PROGRAMS/ACTIV	VITIE		
Date	_	Горіс	ELGAL EDUCATION	Targeted Audience	e Est	# of Est.	
4/4/17	Truckee	CIA/Presentatiion at N Truckee Senior Cente		Seniors and Service	ce Providers	12 10	
4/6/17	Grass Valley	CIA/Presentation at N Valley Senior Center	levada County Grass	Nevada County Ol	der Adults	25 5	

Service Providers

Placer Older Adults

Providers

Senors, Families and Service

8

10

100

Fiscal Year: 2016-2017

Quarter: 4

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Will Tift AAA Contact Phone: 916 486-1876 AAA Contact Email: wtift@agencyonaging4.org

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer

Provider Contact Name: W. H. (Herb) Whitaker Provider Contact Phone: 530 217-4026 Provider Contact Email: hwhitaker @lsnc.net

5/1/17	Nevada City	Preparation for outreach at Truckee Senior Center	Nevada County Older Adutls	10	
5/4/17	Rocklin	Placer Multi-Disciplinary Team/Project Meeting	Vulnerable Placer County Older Adults and Families	100	
5/9/17	Auburn	Placer Board of Supervisors Mtg in Support of Elder Abuse Prevention	Vulnerable Placer Co. Older Adults, Providers & Families	200	
5/9/17	Nevada City	Brochures and brief description of LSNC services to Nevada County Public Health	Nevada County seniors, their family and support system	20	
5/19/17	Nevada City	Preparation for Outreach at Chapa De health Clinic	nevada County seniors, their family and support system	80	0.
5/20/17	Grass Valley	Outreach at Chapa De Community Health	Nevada County seniors, their family and support system	80	
5/23/17	Roseville	Outreach Placer County Veterans Stand Down	Veterans and Vet Support Service	20	
6/7/17	roseville, Placer County	outreach Placer Aging Safely PROTECT	Seniors, families, providers	250	1
6/21/17	Auburn, Placer	Telephone calls to Seniors First, APS, CFPB, Update Placer County services:	Community resources for senoris	10	0.
6/21/17	Auburn, Placer	Update nevada County service provider	Senor service provider	1	0.
5/1/17	Truckee	outreach at Truckee Senior Center	Nevada County Older Adults	12	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 17

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 60

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: lee pullen AAA Contact Phone: 415 473-2689 AAA Contact Email: lpullen@marincounty.org

Provider Name: Legal Aid of the North Bary County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: 415 492-0230 ext 303 Provider Contact Email: Dlevin@legalaidmaring.or

Total Unduplicated Client Count for Quarter: 107

Total Cases Closed in Quarter: 111

Total Units of Service for Quarter (Unit=1 Hour): 457

CLIENT CH		FOR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	31	Two or More Races:	0
65-74:	41	Caucasian:	82
75-84:	31	African American:	10
85+:	4	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	107	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	39	Chinese:	0
Female:	68	Filipino:	0
Client Declined to Provide Information:	0	Japanese:	0
Total:	107	Korean:	0
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	31	Vietnamese:	0
Homebound:	23	Guamanian:	0
Lives Alone:	29	Hawaiian:	0
Institutionalized:	38	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	3
Limited English:	8	Race Unknown/Some Other Race:	10
Rural:	2	Client Declined to Provide Information:	2
Greatest Economic Need (Minority):	7	Total:	107
Greatest Economic Need (Non-Minority):	47		
Greatest Economic Need (Minority Status Unkno	wn): 0		

Fiscal Year: 2016-2017

Quarter: 4

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: lee pullen AAA Contact Phone: 415 473-2689 AAA Contact Email: lpullen@marincounty.org

Provider Name: Legal Aid of the North Bary County(ies): Marin County

Provider Contact Name: David Levin Provider Contact Phone: 415 492-0230 ext 303 Provider Contact Email: Dlevin@legalaidmaring.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	4	1	0
A2. Contracts/Warranties:	4	3	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	9	8	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	28	20	5	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	5	4	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

Quarter: 4

G1. Immigration/Naturalization:       0       0       0       0         G2. Elder Abuse/Neglect/Exploitation:       0       0       0       0         G3. Other Individual Rights:       20       4       3       0	Provider Contact Name:   David Levin   Provider Contact Phone: 415 492-0230 ext 303   Provider Contact Email:   Dlevin@legalaldman		AAA (	Contact Phone: 415 473	-2689	AAA Contact Email: Ipu	llen@marincounty.org
STATE   STAT	Section   Sect	Provider Name: Legal Aid of the North Bary		Cor	unty(ies): Marin Cou	inty	
G2. Elder Abuse/Neglect/Exploitation: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	G1. Immigration/Naturalization:	Provider Contact Name: David Levin	Provid	der Contact Phone: 415 4	92-0230 ext 303	Provider Contact Email:	: Dlevin@legalaidmaring.c
G2. Elder Abuse/Neglect/Exploitation: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	G2. Elder Abuse/Neglect/Exploitation: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	IVIDUAL RIGHTS					
G3. Other Individual Rights: 20 4 3 0 0  SCELLANEOUS  H1. Estate Planning/Wills/Trusts: 29 46 0 0 0  H2. Advance Health Care Directives (AHCD): 0 0 0 0 0  H3. Financial Powers of Attorney: 0 0 0 0 0 0  H4. Other Miscellaneous: 4 3 0 0 0  TOTAL CASES OPENED IN QUARTER: 107  TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL LIMITED TOTAL LEGAL REPRESENTATION  4  TOTAL ESTIMATED CASE WORK HOURS SPENT: 457  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Cutreach Reached Rea	G3. Other Individual Rights:  20 4 3 0  SCELLANEOUS  H1. Estate Planning/Wills/Trusts:  46 0 0 0 0 H2. Advance Health Care Directives (AHCD): 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	G1. Immigration/Naturalization:	0	0	0	0	
H1. Estate Planning/Wills/Trusts:  H2. Advance Health Care Directives (AHCD):  H3. Financial Powers of Attorney:  H4. Other Miscellaneous:  TOTAL CASES OPENED IN QUARTER:  107  TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE  TOTAL LIMITED  ADD. SERVICES  TOTAL LIMITED  ADD. SERVICES  REPRESENTATION  TOTAL ESTIMATED CASE WORK HOURS SPENT:  ADD. SERVICES  TOTAL COUNSEL  ADD. SERVICES  REPRESENTATION  TOTAL ESTIMATED CASE WORK HOURS SPENT:  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date  Location  (If Applicable)  Type of Outreach Activity  Groups Targeted By Outreach  Flanched  Senior Residents  25  12  6/6/2017  Rotary Manor  Fresentation on Adv Healthcare Dir  Groups Targeted By Outreach  Senior Residents  25  12  6/6/2017  Rotary Manor  Fresentation on Adv Healthcare Dir  Senior Residents  Senior Residents  28  9  6/13  Whistestop Senior  Financial Abuse/Fraud  Seniors  8  6	H1. Estate Planning/Wills/Trusts:  H2. Advance Health Care Directives (AHCD):  H3. Financial Powers of Attorney:  H4. Other Miscellaneous:  TOTAL CASES OPENED IN QUARTER:  TOTAL CASES OPENED IN QUARTER:  TOTAL COUNSEL AND ADVICE  TOTAL LIMITED ADD. SERVICES  TOTAL LEGAL ADD. SERVICES  REPRESENTATION  97 10 4  TOTAL ESTIMATED CASE WORK HOURS SPENT:  Date  Location (If Applicable)  Type of Outreach Activity  Type of Outreach Activity  Groups Targeted By Outreach Representation on Adv Healthcare Dir Senior Residents  5/2/2017  Rotary Manor Presentation on Adv Healthcare Dir Senior Residents  25 12 5/6/2017  Rotary Manor Presentation on Adv Healthcare Dir Senior Residents  25 12 5/6/2017  Rotary Manor Presentation on Adv Healthcare Senior Residents  25 16 17 10 10 10 10 10 10 10 10 10 10 10 10 10	G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
H1. Estate Planning/Wills/Trusts: 29 46 0 0 0 H2. Advance Health Care Directives (AHCD): 0 0 0 0 0 H3. Financial Powers of Attorney: 0 0 0 0 0 0 H4. Other Miscellaneous: 4 3 0 0 0  TOTAL CASES OPENED IN QUARTER: 107  TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE TOTAL LIMITED ADD. SERVICES REPRESENTATION 97 10 4  TOTAL ESTIMATED CASE WORK HOURS SPENT: 457  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location Type of Outreach Activity Groups Targeted By Outreach People Hours Reached [(If Applicable) Presentation on Adv Healthcare Dir Senior Residents 25 12 [5/2/2017 Rotary Manor Presentation on Adv Healthcare Dir Senior Residents 28 9 [6/13 Whistestop Senior Financial Abuse/Fraud Seniors 8 6	H1. Estate Planning/Wills/Trusts: 29 46 0 0 0 H2. Advance Health Care Directives (AHCD): 0 0 0 0 0 H3. Financial Powers of Attorney: 0 0 0 0 0 0 H4. Other Miscellaneous: 4 3 0 0 0  TOTAL CASES OPENED IN QUARTER: 107  TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE TOTAL LIMITED ADD. SERVICES REPRESENTATION 97 10 4  TOTAL ESTIMATED CASE WORK HOURS SPENT: 457  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached  5/2/2017 Rotary Manor Presentation on Adv Healthcare Dir Senior Residents 25 12 6/6/2017 Rotary Manor 2nd Session (AHD) & POAA Finances Senior Residents 28 9 6 10 TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3  TOTAL # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27	G3. Other Individual Rights:	20	4	3	0	
H2. Advance Health Care Directives (AHCD):    0	H2. Advance Health Care Directives (AHCD): 0 0 0 0 0 0 0 0 H3. Financial Powers of Attorney: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	CELLANEOUS					
H3. Financial Powers of Attorney:  0 H4. Other Miscellaneous: 4  TOTAL CASES OPENED IN QUARTER: 107  TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE ADD. SERVICES REPRESENTATION 97 10  4  TOTAL ESTIMATED CASE WORK HOURS SPENT: 457  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached  [5/2/2017 Rotary Manor Presentation on Adv Healthcare Dir Senior Residents 25 [6/6/2017 Rotary Manor Pinancial Abuse/Fraud Senior Senio	H3. Financial Powers of Attorney:  H4. Other Miscellaneous:  4  TOTAL CASES OPENED IN QUARTER:  107  TOTAL CASES OPENED IN QUARTER:  107  TOTAL COUNSEL ADD. SERVICES  TOTAL LIMITED ADD. SERVICES  REPRESENTATION  97  10  4  TOTAL ESTIMATED CASE WORK HOURS SPENT:  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable)  Type of Outreach Activity Groups Targeted By Outreach Beached  5/2/2017 Rotary Manor Presentation on Adv Healthcare Dir Senior Residents  5/2/2017 Rotary Manor 2nd Session (AHD) & POAA Finances Senior Residents  25  12  TOTAL ESTIMATED FSPECIAL OUTREACH ACTIVITIES IN THE QUARTER:  3  TOTAL # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:  27	H1. Estate Planning/Wills/Trusts:	29	46	0	0	
H4. Other Miscellaneous:    A	H4. Other Miscellaneous:    A	H2. Advance Health Care Directives (AHCD):	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:  107  TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED ADD. SERVICES REPRESENTATION 97 10 4  TOTAL ESTIMATED CASE WORK HOURS SPENT:  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable)  Type of Outreach Activity Groups Targeted By Outreach Hours Reached  [If Applicable]  Financial Abuse/Fraud  Senior Residents 25 12 6/13 Whistestop Senior Financial Abuse/Fraud  FINAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL LIMITED TOTAL LIMITED TOTAL LIMITED  TOTAL LEGAL REPRESENTATION  97 10 4  Countries DATA  Final Limited ADD. SERVICES REPRESENTATION  97 10 4  TOTAL ESTIMATED CASE WORK HOURS SPENT:  OUTREACH/COMMUNITY EDUCATION ACTIVITIES  Date  Final Cases CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL LEGAL REPRESENTATION  97 10 4  TOTAL LEGAL REPRESENTATION  97 10 4  Est # of Est. People Hours Reached  Final Senior Residents 25 12 6/6/2017 Rotary Manor 2nd Session (AHD) & POAA Finances Senior Residents 28 9 6/13 TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3	TOTAL CASES OPENED IN QUARTER: 107  TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL ADD. SERVICES TOTAL LIMITED ADD. SERVICES TOTAL LEGAL REPRESENTATION 97 10 4  TOTAL ESTIMATED CASE WORK HOURS SPENT: 457  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached  5/2/2017 Rotary Manor Presentation on Adv Healthcare Dir Senior Residents 25 12 6/6/2017 Rotary Manor Information (Information Adv.) Proposed Financial Abuse/Fraud Senior Senior 8 6  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27	H3. Financial Powers of Attorney:	0	0	0	0	
TOTAL COUNSEL AND ADVICE TOTAL LIMITED ADD. SERVICES REPRESENTATION  97 10 4  TOTAL ESTIMATED CASE WORK HOURS SPENT: 457  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach Hours Reached  5/2/2017 Rotary Manor Presentation on Adv Healthcare Dir Senior Residents 25 12 6/6/2017 Rotary Manor 2nd Session (AHD) & POAA Finances Senior Residents 28 9 6/13 Whistestop Senior Financial Abuse/Fraud Seniors 8 6  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3	TOTAL COUNSEL AND ADVICE TOTAL LIMITED ADD. SERVICES REPRESENTATION  97 10 4  TOTAL ESTIMATED CASE WORK HOURS SPENT: 457    OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA	H4. Other Miscellaneous:	4	3	0	0	
TOTAL COUNSEL AND ADVICE ADD. SERVICES REPRESENTATION  97 10 4  TOTAL ESTIMATED CASE WORK HOURS SPENT: 457    OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA	TOTAL COUNSEL AND ADVICE TOTAL LIMITED ADD. SERVICES REPRESENTATION  97 10 4  TOTAL ESTIMATED CASE WORK HOURS SPENT: 457  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach Hours Reached  5/2/2017 Rotary Manor Presentation on Adv Healthcare Dir Senior Residents 25 12  6/6/2017 Rotary Manor 2nd Session (AHD) & POAA Finances Senior Residents 28 9  6/13 Whistestop Senior Financial Abuse/Fraud Seniors 8 6  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27	TOTAL CASES OPENED IN QUARTER:	107	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE	
TOTAL ESTIMATED CASE WORK HOURS SPENT: 457    OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA	TOTAL ESTIMATED CASE WORK HOURS SPENT:  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable)  Type of Outreach Activity Groups Targeted By Outreach People Hours Reached  5/2/2017 Rotary Manor Presentation on Adv Healthcare Dir Senior Residents 25 12  6/6/2017 Rotary Manor 2nd Session (AHD) & POAA Finances Senior Residents 28 9  6/13 Whistestop Senior Financial Abuse/Fraud Seniors 8 6  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27		10,	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
TOTAL ESTIMATED CASE WORK HOURS SPENT: 457  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach Hours Reached    5/2/2017   Rotary Manor   Presentation on Adv Healthcare Dir   Senior Residents   25   12	TOTAL ESTIMATED CASE WORK HOURS SPENT:  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached  [5/2/2017 Rotary Manor Presentation on Adv Healthcare Dir Senior Residents 25 12 6/6/2017 Rotary Manor 2nd Session (AHD) & POAA Finances Senior Residents 28 9 6/13 Whistestop Senior Financial Abuse/Fraud Seniors 8 6  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27					REPRESENTATION	
Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached    Senior Residents	Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach Hours Reached    Solid Presentation on Adv Healthcare Dir Senior Residents			97	10	4	
INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached  5/2/2017 Rotary Manor Presentation on Adv Healthcare Dir Senior Residents 25 12  6/6/2017 Rotary Manor 2nd Session (AHD) & POAA Finances Senior Residents 28 9  6/13 Whistestop Senior Financial Abuse/Fraud Seniors 8 6  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3	INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Reached    Senior Residents	TOTAL ESTIMATED CASE WORK HOU	JRS SPENT:	457			
Date Location (If Applicable)  Type of Outreach Activity  Groups Targeted By Outreach  People Hours Reached  Federal Hours Reached  Foliation on Adv Healthcare Dir  Foliation Residents  Foliat	Date Location (If Applicable)  Type of Outreach Activity  Groups Targeted By Outreach  People Hours Reached  Foliation on Adv Healthcare Dir  Foliation on Adv Health	OUTREACH	H/COMMUNITY ED	DUCATION ACTIVITIES D	)ATA		
(If Applicable)  Outreach  People Reached  Feached  Feached  Feached  Feached  Outreach  Outreach  People Reached  Feached  Feach	(If Applicable)  Outreach  People Reached  5/2/2017 Rotary Manor  Presentation on Adv Healthcare Dir  Senior Residents  25 12  6/6/2017 Rotary Manor  2nd Session (AHD) & POAA Finances  Senior Residents  28 9  6/13 Whistestop Senior  Financial Abuse/Fraud  Seniors  8 6  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:  3  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:  27	INFORM	ATION ON SPECIA	AL OUTREACH ACTIVITI	ES		
(If Applicable)  Outreach  People Reached  Feached  Feached  Feached  Feached  Outreach  Outreach  People Reached  Feached  Feach	(If Applicable)  Outreach  People Reached  5/2/2017 Rotary Manor  Presentation on Adv Healthcare Dir  Senior Residents  25 12  6/6/2017 Rotary Manor  2nd Session (AHD) & POAA Finances  Senior Residents  28 9  6/13 Whistestop Senior  Financial Abuse/Fraud  Seniors  8 6  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:  3  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:  27	Date Location Type of Ou	treach Activity	Groups Ta	argeted By	Est # of Est.	
5/2/2017Rotary ManorPresentation on Adv Healthcare DirSenior Residents25126/6/2017Rotary Manor2nd Session (AHD) & POAA FinancesSenior Residents2896/13Whistestop SeniorFinancial Abuse/FraudSeniors86 TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3	Senior Residents   25   12	21	,		,		
6/6/2017 Rotary Manor 2nd Session (AHD) & POAA Finances Senior Residents 28 9 6/13 Whistestop Senior Financial Abuse/Fraud Seniors 8 6  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3	6/6/2017 Rotary Manor 2nd Session (AHD) & POAA Finances Senior Residents 28 9 6/13 Whistestop Senior Financial Abuse/Fraud Seniors 8 6  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27					Reached	
6/13 Whistestop Senior Financial Abuse/Fraud Seniors 8 6  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3	6/13 Whistestop Senior Financial Abuse/Fraud Seniors 8 6  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27		on on Adv Healthca	re Dir Senior Re	sidents	25 12	
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3	TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27	5/2/2017 Rotary Manor Presentation			sidents	28 9	
<u> </u>	TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27		n (AHD) & POAA Fi	inances Senior Re			
<u>-                                      </u>	TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27	6/6/2017 Rotary Manor 2nd Session				8 6	
Total Edition 27	<u> </u>	6/6/2017 Rotary Manor 2nd Session 6/13 Whistestop Senior Financial All	buse/Fraud	Seniors	3	8 6	
	TOTAL # OF COMMUNITY   FOAL EDUCATION PROCESSING IN THE CHAPTER	6/6/2017 Rotary Manor 2nd Session 6/13 Whistestop Senior Financial A  TOTAL # OF SPECIAL OUTR	buse/Fraud	Seniors  B IN THE QUARTER:		8 6	

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Laura Chiera Provider Contact Phone: 415 757-4507 Provider Contact Email: Ichiera@lawsf.org

Total Unduplicated Client Count for Quarter: 268

Total Cases Closed in Quarter: 377

Total Units of Service for Quarter (Unit=1 Hour): 2707

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 57 Two or More Races: 65-74: 126 Caucasian: 106 75-84: African American: 55 41 85+: Native American/Native Alaskan: 3 30 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 268 Asian Indian: 3 **CLIENT GENDER** Cambodian: 0 Male: 110 Chinese: 38 Female: 158 Filipino: 5 Client Declined to Provide Information: 0 Japanese: 3 Total: 268 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 145 Vietnamese: 4 Homebound: Guamanian: 17 0 Lives Alone: Hawaiian: 149 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 22 9 Limited English: 56 Race Unknown/Some Other Race: 47 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 70 268 Greatest Economic Need (Non-Minority): 25 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Laura Chiera Provider Contact Phone: 415 757-4507 Provider Contact Email: Ichiera@lawsf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE	_				
A1. Bankruptcy/Debt Collection:	21	13	6	6	
A2. Contracts/Warranties:	0	1	0	1	
A3. Other Consumer/Finance:	9	10	0	1	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	2	0	0	2	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	3	1	2	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	2	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	163	129	9	118	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	3	1	0	
E3. Other Housing:	4	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	12	13	3	0	
F2. Supplemental Security Income (SSI):	18	12	7	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	0	0	0	

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6 AAA Name: Department of	Aging and Adult S	Services AAA				
AAA Contact Name: Michael Zaugg	AAA	AAA Contact Phone: 415 355-6790 A			chael.zaugg@sfgov.org	
Provider Name: Legal Assistance to the Eld	lerly					
Provider Contact Name: Laura Chiera	Provi	der Contact Phone: 415 7	57-4507	Provider Contact Email:	lchiera@lawsf.org	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	15	13	0	6		
G3. Other Individual Rights:	1	3	0	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	7	9	0	2		
H2. Advance Health Care Directives (AHCD):	0	0	0	0		
H3. Financial Powers of Attorney:	2	0	0	2		
H4. Other Miscellaneous:	3	2	0	0		
TOTAL CASES OPENED IN QUARTER	: 268	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		211	28	138		
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:	2707				
OUTREA	CH/COMMUNITY E	DUCATION ACTIVITIES D	)ATA			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0  TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0						
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:  0  TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:  0						

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: Ester Leong Provider Contact Phone: 415 567-6255 Provider Contact Email: eleong@apilegaloutreach.

48

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 516

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 10 Two or More Races: 65-74: 25 Caucasian: 6 75-84: African American: 12 2 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 54 Asian Indian: **CLIENT GENDER** Cambodian: 1 Male: 21 Chinese: 22 Female: 31 Filipino: 11 Client Declined to Provide Information: 2 Japanese: 6 Total: 54 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 34 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 36 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 54 47 Greatest Economic Need (Non-Minority): 6 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach County(ies): San Francisco

Provider Contact Name: *Ester Leong* Provider Contact Phone: *415 567-6255* Provider Contact Email: *eleong@apilegaloutreach.* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		3	2	0	1		
A2. Contracts/Warranties:		0	0	0	0		
A3. Other Consumer/Finance:		0	0	0	0		
EMPLOYMENT							
B1. Discrimination:		0	0	0	0		
B2. Other Employment:		0	0	0	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0		
C2. Conservatorship:		4	1	0	0		
C3. Other Family:		2	1	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		0	0	0	0		
D2. Medicare:		0	0	0	0		
D3. Other Health/Community Based Care:		0	0	0	1		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):		10	7	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0		
E3. Other Housing:		1	1	0	0		
INCOME MAINTENANCE							
F1. Social Security:		1	1	0	0		
F2. Supplemental Security Income (SSI):		1	0	0	1		
F3. Pensions/Retiree Benefits:		1	1	0	0		
F4. Other Income Maintenance:		2	2	0	0		

Fiscal Year: 2016-2017

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PSA: 6	AAA Name: <i>Dep</i>	nartment of A	aina and Adult	t Services AAA					
	me: <i>Michael Zaugg</i>	artiment of A		A Contact Phone	e: 415 355	-6790	AAA Contac	t Email: <i>Mic</i>	chael.Zaugg@sfgov.org
Provider N	lame: <i>Nihonmachi Leg</i>	al Outreach	dba API Legal (	Outreach	Cor	unty(ies): San Frar			
Provider Co	ontact Name: <i>Ester Leo</i>	ng	Pro	ovider Contact Ph				ntact Email:	eleong@apilegaloutreach.
INDIVIDUAL RIGH	ITS								
G1. Immigr	ration/Naturalization:		6		2	(		4	
G2. Elder A	buse/Neglect/Exploitation	n:	7		6	(		2	
G3. Other I	individual Rights:		1		0	(		0	
MISCELLANEOUS	3								
H1. Estate I	Planning/Wills/Trusts:		11		4	(		6	
H2. Advanc	e Health Care Directives	(AHCD):	0		0	(		0	
H3. Financia	al Powers of Attorney:		4		1	(		3	
H4. Other N	Miscellaneous:		1		0	(		1	
ТОТ	TAL CASES OPENED IN	QUARTER:	55	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
			33	TOTAL COL	JNSEL	TOTAL LIMITED	TOTAL LE	GAL	
				AND AD\		ADD. SERVICES	REPRESENT	ATION	
					29	(		19	
то	TAL ESTIMATED CASE	WORK HOU	RS SPENT:	498					
		OUTREACH	H/COMMUNITY	EDUCATION AC	TIVITIES D	ATA			
		INFORM	ATION ON SPE	CIAL OUTREAC	H ACTIVITI	ES			
Date	Location (If Applicable)	Type of Out	treach Activity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
2017	APILO Office	Newsletter	Senior Rights B	ulletin	General P	ublic Service Provider	s 10000	4	
TOTAL ESTI	TOTAL # OF SPI					1 4		r	
	INFORMA	TION ON CO	MMUNITY LEG	AL EDUCATION	PROGRAM	IS/ACTIVITIE			
Date	Location (If Applicable)	Topic			Targeted /	Audience	Est # of Participant	Est. ts Hours	
4/14/2017	IOA	Cell Phone	Scams		General P	ublic	32	10	
4/18/2017	APILO	Naturalizati	on Issues for Se	eniors	General P	ublic	115	4	
TOTAL	L # OF COMMUNITY LE	GAL EDUCA	TION PROGRA	MS IN THE QUA	RTER:	2			

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415 896-1701 Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 35

Total Cases Closed in Quarter: 29

Total Units of Service for Quarter (Unit=1 Hour): 644

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 11 65-74: 11 Caucasian: 75-84: 7 African American: 1 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 4 Total: 35 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 19 Chinese: 27 Female: 16 Filipino: 4 Client Declined to Provide Information: 0 Japanese: 0 Total: 35 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 8 Homebound: Guamanian: 0 0 Lives Alone: 0 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 27 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 35 26 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini Provider Contact Phone: 415 896-1701 Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:		0	0	0	0		
A2. Contracts/Warranties:		0	0	0	0		
A3. Other Consumer/Finance:		0	0	0	0		
EMPLOYMENT							
B1. Discrimination:		1	1	0	0		
B2. Other Employment:		2	2	0	0		
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0		
C2. Conservatorship:		0	0	0	0		
C3. Other Family:		0	0	0	0		
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:		0	0	0	0		
D2. Medicare:		o l	0	0	0		
D3. Other Health/Community Based Care:		0	0	0	0		
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	1	8	15	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0		
E3. Other Housing:		0	0	0	0		
INCOME MAINTENANCE							
F1. Social Security:		0	0	0	0		
F2. Supplemental Security Income (SSI):		0	0	0	0		
F3. Pensions/Retiree Benefits:		0	0	0	0		
F4. Other Income Maintenance:		0	0	0	0		

Fiscal Year: 2016-2017

Quarter: 4

xuurtor. 4						
PSA: 6 AAA Name: Department o	f Aging and	Adult Se	ervices AAA			
AAA Contact Name: Michael Zaugg		AAA (	Contact Phone: 415 355	-6790	AAA Contact Email: mid	chael.zaugg@sfgov.org
Provider Name: Asian Americans Advancia	ng Justice -	Asian La	aw Caucus Co	unty(ies): San Franc	isco	
Provider Contact Name: Irma Aronce, Grants	and Admir	<i>i</i> Provid	der Contact Phone: 415 8	96-1701	Provider Contact Email:	irmaa@advancingjustice
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		13	10	0	0	
G2. Elder Abuse/Neglect/Exploitation:		0	0	0	0	
G3. Other Individual Rights:		0	0	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		0	0	0	0	
H2. Advance Health Care Directives (AHCD):		0	0	0	0	
H3. Financial Powers of Attorney:		0	0	0	0	
H4. Other Miscellaneous:		1	1	0	0	
TOTAL CASES OPENED IN QUARTER	R:	35	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE	
	•		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			29	0	0	
TOTAL ESTIMATED CASE WORK HO	OURS SPEN	IT:	629			

		OUTREACH/COMMUNITY EDUCATION AC	CTIVITIES DATA							
	INFORMATION ON SPECIAL OUTREACH ACTIVITIES									
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached						
4/1/17	San Francisco Chinatown Library	Clinic flyers distribution		20 3						
4/19/17	San Francisco	Asian Pacific Islander Community Partners meeting	API Community	18 3						
5/6/17	San Francisco Chinatown	Rally for Inclusion	СРА	300 3						
5/17/17	San Francisco	Asian Pacific Islander Community partners meeting, introducing housing rights program and build up network with other senior service organization the partners	DAAS	20 3						
6/21/17	San Francisco	Asian Pacific Islander Community partners meeting, introducing housing rights program and build up network with other senior service organization the partners	DAAS	20 3						

Fiscal Year: 2016-2017

Quarter: 4

PSA: <i>6</i>	AAA Name: Department of	Aging and Adult Services AAA		
AAA Contact Name:	Michael Zaugg	AAA Contact Phone: 41	15 355-6790	AAA Contact Email: michael.zaugg@sfgov.org
Provider Name	: Asian Americans Advancin	g Justice - Asian Law Caucus	County(ies):	San Francisco
Provider Contac	t Name: Irma Aronce, Grants	and Admini Provider Contact Phone:	415 896-1701	Provider Contact Email: irmaa@advancingjustice-
	TOTAL # OF SPECIAL OUT	REACH ACTIVITIES IN THE QUARTER	<b>R</b> : 5	
TOTAL ESTIMAT	TED # OF SPECIAL OUTREAC	H ACTIVITY HOURS IN THE QUARTER	R: 15	
TOTAL # C	OF COMMUNITY LEGAL EDUC	ATION PROGRAMS IN THE QUARTER	R: 0	
TOTAL ESTIMATE	D # OF COMMUNITY LEGAL E	DUCATION HOURS IN THE QUARTER	R: 0	

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Maria Vict Provider Contact Phone: 415 553-3408 Provider Contact Email: ryan@Ircl.org

Total Unduplicated Client Count for Quarter: 2

Total Cases Closed in Quarter: 31

Total Units of Service for Quarter (Unit=1 Hour): 704

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 6 Two or More Races: 65-74: 13 Caucasian: 75-84: African American: 12 0 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 33 Asian Indian: **CLIENT GENDER** Cambodian: Male: 11 Chinese: Female: 22 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 33 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 9 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: 0 Hawaiian: Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 0 Greatest Economic Need (Minority): Total: 0 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Maria Vict Provider Contact Phone: 415 553-3408 Provider Contact Email: ryan@Ircl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	2	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	3	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	2	0	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	5	3	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

Monthly Lat 30th Street Senior

Center

Quarter: 4

PSA: 6	AAA Name: Dep	partment of A	ging and Adul	t Services AA	4			
AAA Contact Nan	ne: <i>Michael Zaugg</i>		AA	AA Contact Pho	ne: <b>415 355</b> -	6790	AAA Contact Email: M	lichael.Zaugg@sfgov.org
Provider N	ame: La Raza Centro	Legal, Inc.			Cou	unty(ies): City & Cou	unty of San Francisco	, CA
Provider Co	ntact Name: Ryan Knu	tson, Esq., &	Maria Vict Pr	ovider Contact	Phone: <b>415 5</b>	53-3408	Provider Contact Ema	il: ryan@Ircl.org
INDIVIDUAL RIGH	TS							
G1. Immigra	ation/Naturalization:		2		2	0	C	
G2. Elder Al	ouse/Neglect/Exploitation	ո։	0		0	0	C	1
G3. Other I	ndividual Rights:		6		6	0	C	
MISCELLANEOUS	i							
H1. Estate F	Planning/Wills/Trusts:		7		3	4	С	
H2. Advance	e Health Care Directives	(AHCD):	0		0	0	C	Ī
H3. Financia	al Powers of Attorney:		2		0	2	C	
H4. Other M	liscellaneous:		0		0	0	C	<u> </u>
тот	AL CASES OPENED IN	QUARTER:	33	TOTAL O	CASES CLOS	ED IN QUARTER BY O	CASE CLOSED CODE	
				TOTAL C		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	<del>-</del>
					19	10	2	
то	TAL ESTIMATED CASE	WORK HOU	RS SPENT:	679				
		OUTREACH	I/COMMUNITY	EDUCATION A	ACTIVITIES D	ATA		
		INFORMA	ATION ON SPE	CIAL OUTREA	ACH ACTIVITI	FS		<u> </u>
Date	Location (If Applicable)		reach Activity	OIAL OOTHER	Groups Ta Outreach		Est # of Est. People Hours Reached	
Weekly in H	LRCL	La Raza Ce	ntro Legal Senio	or Clinic	elderly an	d disabled	70 0	
Allied Agen	Curry Senior Center	seniors at C	gal clinic for lov Curry Senior Cer f every month c r Center	nter first	elderly dis	abled	30 0	

Local area service providers

100

met with community care providers in

various areas such as medical care, inhome supportive care, hospice,

counseling, public services, social services, fraud and abuse prevention, and intercultural communication and management of services once a month

Fiscal Year: 2016-2017

Quarter: 4

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415 355-6790 AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Maria Vict Provider Contact Phone: 415 553-3408 Provider Contact Email: ryan@Ircl.org

3/2017	Presented to SRO tenants meeting and participated in tenants organizing	Presented to SRO Tenants in Mission on landlord rights, responsibilities, habitability, retaliation, building organizing, and networking next steps for	SRO Tenants	30	15
Monthly	La Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representatives of San Francisco	20	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 25

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 277

Total Cases Closed in Quarter: 279

Total Units of Service for Quarter (Unit=1 Hour): 1545

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 31 Two or More Races: 65-74: 129 Caucasian: 173 75-84: African American: 91 48 85+: Native American/Native Alaskan: 26 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 277 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 85 Chinese: 3 Female: 192 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 277 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 101 0 Homebound: 0 Guamanian: 0 Lives Alone: Hawaiian: 25 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 14 18 Limited English: 8 Race Unknown/Some Other Race: 22 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 36 277 Greatest Economic Need (Non-Minority): 34 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925 609-7900 Provider Contact Email: Verna.haas@ccsls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	de)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	12	9	4	0
A2. Contracts/Warranties:	13	8	4	0
A3. Other Consumer/Finance:	12	10	4	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	8	6	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	58	34	19	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	1	0
E3. Other Housing:	10	10	0	1
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 7 AAA Name: Aging and Add	ılt Services Burea	u-County Employment ar	nd Human Services D	epartment	
AAA Contact Name:	AAA	Contact Phone:		AAA Contact Email:	
Provider Name: Contra Costa Senior Legal	Services	Co	unty(ies): Contra Co	sta	
Provider Contact Name: Verna Haas	Prov	rider Contact Phone: <b>925</b> 6	09-7900	Provider Contact Email	: Verna.haas@ccsls.o
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	14	6	5	2	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	41	18	23	0	
H2. Advance Health Care Directives (AHCD):	82	7	77	0	
H3. Financial Powers of Attorney:	0	0	0	0	1
H4. Other Miscellaneous:	19	19	1	1	
TOTAL CASES OPENED IN QUARTER	277	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
		134	139	6	
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	1545			
OUTREA	CH/COMMUNITY E	DUCATION ACTIVITIES	<b>DATA</b>		
TOTAL # OF SPECIAL OUT			0		
TOTAL # OF COMMUNITY LEGAL EDUC		_	0		

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650 573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650 517-8917* Provider Contact Email: *mshawver@legalaidsmc.* 

Total Unduplicated Client Count for Quarter: 152

Total Cases Closed in Quarter: 179

Total Units of Service for Quarter (Unit=1 Hour): 1607

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 65-74: 63 Caucasian: 94 75-84: African American: 35 8 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 152 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 58 Chinese: 5 Female: 94 Filipino: 20 Client Declined to Provide Information: 0 Japanese: Total: 152 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 77 Vietnamese: Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 75 Institutionalized: Samoan: 1 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 11 Limited English: 33 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 8 2 Greatest Economic Need (Minority): Total: 49 152 Greatest Economic Need (Non-Minority): 30 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650 573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650 517-8917* Provider Contact Email: *mshawver@legalaidsmc*.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representat
ONSUMER/FINANCE	<u> </u>			
A1. Bankruptcy/Debt Collection:	17	10	4	
A2. Contracts/Warranties:	4	5	1	
A3. Other Consumer/Finance:	3	5	0	
MPLOYMENT				
B1. Discrimination:	0	0	0	
B2. Other Employment:	0	0	0	
AMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	
C2. Conservatorship:	0	0	0	
C3. Other Family:	1	0	0	
EALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	41	26	8	
D2. Medicare:	4	2	1	
D3. Other Health/Community Based Care:	3	3	0	
DUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	56	42	5	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	1	
E3. Other Housing:	2	2	1	
COME MAINTENANCE				
F1. Social Security:	15	7	4	
F2. Supplemental Security Income (SSI):	16	10	5	
F3. Pensions/Retiree Benefits:	0	0	0	
F4. Other Income Maintenance:	5	4	1	

Fiscal Year: 2016-2017

Quarter: 4

PSA: 8	AAA Name:	San Mateo Cou	nty Area Agen	ncy on	Aging					
AAA Contact N	ame: <i>Michelle Makin</i>	10	A	AAA C	ontact Phone	650 573	-3527	AAA Contact	t Email: <i>mn</i>	nakino@smcgov.org
Provider	Name: Legal Aid So	ciety of San Ma	teo County			Co	unty(ies): San Mate	0		
Provider (	Contact Name: M. Stac	cey Hawver	F	Provide	er Contact Ph	one: <i>650 5</i>	17-8917	Provider Cor	ntact Email:	: mshawver@legalaidsmc.
INDIVIDUAL RIG	HTS									
G1. Immi	gration/Naturalization:		0	J		0	0		0	
G2. Elder	Abuse/Neglect/Exploita	ntion:	4	J		2	1		1	
G3. Other	r Individual Rights:		0			0	0		0	
MISCELLANEOU	US									
H1. Estate	e Planning/Wills/Trusts:		3	J		4	1		0	
H2. Advar	nce Health Care Directiv	es (AHCD):	1	J		0	1		0	
H3. Finan	icial Powers of Attorney	:	0	J		0	0		0	
H4. Other	r Miscellaneous:		15	J		13	0		0	
TC	OTAL CASES OPENED	IN QUARTER:	192	_	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
					TOTAL COU AND ADV		TOTAL LIMITED ADD. SERVICES	TOTAL LE		
				Ì		136	34		9	
T	TOTAL ESTIMATED CA	ASE WORK HO	JRS SPENT:		1607					
			H/COMMUNIT	Y EDI	JCATION AC	TIVITIES D	DATA			
		INFORM	IATION ON SP	PECIA	L OUTREACH	I ACTIVITI	ES			
Date	Location		itreach Activity				argeted By	Est # of	Est.	
	(If Applicable)	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,			Outreach	,	People Reached	Hours	
4/5/17	Redwood City	Crime Vict	im Resource Fa	air		Victims of	f Crime	100	3	
5/17/17	East Palo Alto	Senior Exp	00			Seniors		100	5	
5/17/17	Pacifica	Senior He	alth Information	n Fair		Seniors		30	3.5	
5/18/17	Daly City	Active Adu Resource	ılts Seniors Fitn Fair	ness ar	nd	Seniors		500	5.5	
6/16/17	Redwood City	Seniors or	the Square			Seniors		100	4	
TOTAL ES	TOTAL # OF	SPECIAL OUTF				_	5			
IOIAL ES							21			
Dota		MATION ON CO	MIMUNITY LE	GALE	DUCATION			Cot # - f	□ot .	
Date	Location (If Applicable)	Topic				Targeted	Audience	Est # of Participant	Est. s Hours	

Fiscal Year: 2016-2017

Quarter: 4

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino AAA Contact Phone: 650 573-3527 AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: *M. Stacey Hawver* Provider Contact Phone: *650 517-8917* Provider Contact Email: *mshawver@legalaidsmc.* 

4/12/1/				8	
4/18/17	Belmont	New Beginnings Coalition	County staff and providers	30	
5/8/17	San Mateo	Adult Abuse Prevention Committee	Seniors and providers	10	
5/8/17	San Mateo	Commission on Aging	Stakeholders	30	
5/19/17	South San Francisco	CMC Advisory Committee	Stakeholders	18	
6/8/17	South San Francisco	HPSM Consumer Advisory Committee	Stakeholders	15	
6/10/17	San Carlos	Second Harvest Food Bank Promotora Training	Peer Educators	12	
6/12/17	San Mateo	Adult Abuse Prevention Committee	Stakeholders	10	
6/13/17	San Mateo	Commission on Aging	Stakeholders	30	
6/22/17	San Carlos	Guardianship/Advance Health Care Directive Presentation	Seniors and providers	6	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510 577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 96

Total Units of Service for Quarter (Unit=1 Hour): 2030

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 65-74: 31 Caucasian: 24 75-84: African American: 20 22 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 4 Total: 85 Asian Indian: 3 **CLIENT GENDER** Cambodian: Male: 20 Chinese: Female: 65 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 85 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 30 Vietnamese: 0 Homebound: Guamanian: 2 0 Lives Alone: 0 Hawaiian: Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 20 1 Limited English: Race Unknown/Some Other Race: 17 11 Client Declined to Provide Information: Rural: 0 4 Greatest Economic Need (Minority): Total: 85 35 Greatest Economic Need (Non-Minority): 11 Greatest Economic Need (Minority Status Unknown): 1

Fiscal Year: 2016-2017

Quarter: 4

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510 577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org

CASES OPENED IN QUARTER				ES CLOSED IN QUART	
(Total Cases Opened by Legal Problem Co	ode)		(Total Cases Close	d by Case Closing Code & L	₋egal Problem Code)
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		1	0	0	0
A2. Contracts/Warranties:		1	1	0	0
A3. Other Consumer/Finance:		0	0	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		1	1	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		16	2	4	7
C3. Other Family:		1	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		8	2	3	0
D2. Medicare:		7	1	5	0
D3. Other Health/Community Based Care:		0	0	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0
E3. Other Housing:		1	1	0	0
INCOME MAINTENANCE					
F1. Social Security:		5	4	1	0
F2. Supplemental Security Income (SSI):		6	9	0	4
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		1	0	1	0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510 577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org

### **INDIVIDUAL RIGHTS** 0 2 3 G1. Immigration/Naturalization: 9 13 15 G2. Elder Abuse/Neglect/Exploitation: 21 8 0 0 G3. Other Individual Rights: 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 1 0 0 1 H2. Advance Health Care Directives (AHCD): 1 0 0 0 H3. Financial Powers of Attorney: 0 0 0 5 5 H4. Other Miscellaneous: 2 0 85 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 41 33 22

TOTAL ESTIMATED CASE WORK HOURS SPENT:

INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hour Reached			
4/13/17	Albany Senior Center - CE Site	Senior Fair	Seniors and Caregivers	195			
4/20/17	North Berkeley Senior Center CE Site	Senior Fair	Seniors	200			
4/21/17	San Leandro Senior Community Center	Senior Fair	Seniors and Caregivers	125 11			
5/3/17	Laney College	Health Fair	Seniors and Caregivers	195			
5/3/17	Frank Ogawa Plaza CE Site	Senior Fair	Seniors and Caregivers	750 16			
5/4/17	Kenneth Aitken Senior Center CE Site	Senior Fair	Seniors	145 13			
5/12/17	Fremont Senior Center CE Site	Senior Fair	Seniors	500			

Fiscal Year: 2016-2017

Quarter: 4

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510 577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org

5/18/17	Mission San Jose Dominican Sisters	Senior Fair	Seniors	25	7.
5/26/17	USOAC CE Site	Senior Fair	Seniors and Caregivers	150	10.
5/31/17	Helios Corner Apts. Satellite Housing CE Site	Senior Fair	Seniors	40	7.
5/31/17	Mastick Senior Center CE Site	Senior Fair	Seniors	150	11
6/2/17	Vineyard Village Senior Housing CE Site	Senior Fair	Seniors and Caregivers	150	
6/6/17	Alameda County Public Health Department	Health Fair	Seniors and service providers	150	16
6/14/17	Ridgeview Commons CE Site	Senior Fair	Seniors	150	9
6/25/17	Vietnamese American Community Center CE Site	Health Fair	Seniors and Caregivers	123	12
6/29/17	St. Mary's Garden CE Site	Senior Fair	Seniors	73	13

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 193

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
4/6/17	Afghan Elderly Association CE Site	General LAS	Seniors and Providers	30 6.
4/7/17	Oakland Downtown Senior Center CE Site	General LAS	Seniors and Caregivers	35 5.
4/7/17	Downtown Oakland Senior Center CE Site	General LAS	Seniors and Caregivers	25 5.
4/10/17	Westlake Christian Terrace CE Site	Medicare Alert	Seniors	13
4/10/17	Westlake Christian Terrace CE Site	Medicare Alert	Seniors and Providers	29

Fiscal Year: 2016-2017

Quarter: 4

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510 577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org

4/10/17	Westlake Christian Terrace CE Site	Medicare Alert	Seniors	23	5
4/11/17	Lawrence Livermore National Laboratory CE Site	General LAS	Seniors	150	4.75
4/11/17	Lawrence Livermore National Laboratory CE Site	General LAS	Seniors	150	2.3
4/12/17	Palo Alto Medical Foundation - Fremont Clinic	Seniors Guide to Public Benefits	Seniors	11	4.9
4/12/17	The Arbor at Hesperian	General LAS	Seniors	6	4.6
4/13/17	UC Berkeley Retirement Center CE Site	General LAS	Seniors	60	7.3
4/14/17	St. Mary's Garden CE Site	General LAS	Seniors	15	9.6
4/18/17	Mastick Senior Center CE Site	Citizenship for Seniors	Seniors	5	7
4/18/17	Park Blvd. Manor CE Site	General LAS	Seniors	15	9.3
4/18/17	Sojourner Truth Manor CE Site	General LAS	Seniors	19	5
4/20/17	Harrison Street Senior Housing CE Site	Create a Secure Futrue	Seniors	24	7
4/25/17	Dohonyuen CE Site	General LAS	Seniors	17	4.6
4/26/17	Asian Health Services CE Site	General LAS	Seniors service provider	40	4.75
4/26/17	Allen Temple Arms Senior Apartments CE Site	Create a Secure Future	Seniors	7	8.6
4/28/17	Alta Mira	Medicare Alert	Seniors	10	6
4/29/17	A Safe Place CE Site	Keeping Elders Safe	Caregiver of Seniors	15	3
5/8/17	Berkeley Health and Human Services	Medicare Alert	Seniors	15	4.6

Fiscal Year: 2016-2017

Quarter: 4

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510 577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org

5/9/17	Eastmont Mall CE Site	General LAS	Seniors service provider	22	4.45
5/10/17	Southlake Tower CE Site	Create a Secure Future	Seniors	16	6.2
5/15/17	Hacienda Mobile Home Park	Keeping Elders Safe	Seniors and Caregivers	23	7
5/16/17	St. Mary's Center	General LAS	Seniors and Caregivers	14	4.6
5/17/17	Palo Alto Medical Foundation Dublin Clinic	General LAS	Seniors	5	6.6
5/17/17	Eden Lodge CE Site	General LAS	Seniors	30	5.4
5/18/17	Fremont Senior Center CE Site	General LAS	Seniors	10	5.3
5/19/17	San Leandro Senior Community Center	Create a Secure Future	Seniors	64	2.4
5/19/17	Estabrook Senior Apartments	General LAS	Seniors	26	4.
5/19/17	Area Agency on Aging CE Site	General LAS	Seniors service provider	60	6.
5/31/17	Pleasanton Gardens Sr. Housing CE Site	General LAS	Seniors	52	11.
5/31/17	Life Long Medical Berkeley	General LAS	Seniors service provider	25	6.4
6/6/17	Lake Park CE Site	Creat a Secure Future	Seniors	15	4.
6/16/17	Fremont Senior Center CE Site	Medicare Alert	Seniors	32	6.
6/19/17	Lakeside Senior Apartments (Satellite Affordable Housing Associates) CE Site	Create a Secure Future	Seniors	28	6.
6/21/17	San Leandro Senior Community Center	Citizenship for Seniors	Seniors	2	7.9
6/22/17	Fremont Senior Center CE Site	Create a Secure Future	Seniors	5	5.
6/25/17	St. Mary's Garden CE Site	Keeping Elders Safe	Seniors	27	23.

Fiscal Year: 2016-2017

Quarter: 4

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia AAA Contact Phone: 510 577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510 832-3040 Provider Contact Email: Imerlander@lashicap.org

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adelpinal@mysourcewise.co

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 294

Total Cases Closed in Quarter: 335

Total Units of Service for Quarter (Unit=1 Hour): 2582

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 31 Two or More Races: 10 65-74: 125 Caucasian: 190 75-84: African American: 93 8 85+: Native American/Native Alaskan: 45 13 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 294 Asian Indian: 15 **CLIENT GENDER** Cambodian: 0 Male: 97 Chinese: 19 Female: 197 Filipino: 8 Client Declined to Provide Information: 0 Japanese: 8 Total: 294 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 113 Vietnamese: Homebound: Guamanian: 13 0 Lives Alone: Hawaiian: 78 Institutionalized: Samoan: 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 21 Limited English: 41 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 2 1 Greatest Economic Need (Minority): Total: 294 54 Greatest Economic Need (Non-Minority): 32 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adelpinal@mysourcewise.co

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE			-			
A1. Bankruptcy/Debt Collection:	6	5	0	0		
A2. Contracts/Warranties:	7	7	0	0		
A3. Other Consumer/Finance:	19	23	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	2	2	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	5	1	0		
C2. Conservatorship:	3	3	0	0		
C3. Other Family:	2	2	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	9	10	1	0		
D2. Medicare:	13	8	6	0		
D3. Other Health/Community Based Care:	2	1	1	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	21	23	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	0		
E3. Other Housing:	15	17	5	0		
INCOME MAINTENANCE						
F1. Social Security:	12	12	4	0		
F2. Supplemental Security Income (SSI):	25	18	2	0		
F3. Pensions/Retiree Benefits:	1	0	0	0		
F4. Other Income Maintenance:	5	5	1	0		

Fiscal Year: 2016-2017

Quarter: 4

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adelpinal@mysourcewise.co

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

### **INDIVIDUAL RIGHTS** 2 0 G1. Immigration/Naturalization: 2 0 G2. Elder Abuse/Neglect/Exploitation: 22 21 11 6 3 5 G3. Other Individual Rights: 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 67 66 3 0 9 7 H2. Advance Health Care Directives (AHCD): 16 0 16 7 H3. Financial Powers of Attorney: 12 0 H4. Other Miscellaneous: 17 20 0 0 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 294 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 279 50

TOTAL ESTIMATED CASE WORK HOURS SPENT:

	INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hour Reached					
4/26/17	Long Term Care (LTC) Ombudsman Program at Catholic Charities in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors in Long Term Care and Assisted Living Facilities LTC program staff and volunteers	Staff and volunteers of the LTC Ombudsman Program	0					
5/6/17	Campbell Community Center	Annual Caregivers Conference	Caregiver participants at the conference	100 13					
5/16/17	Bay Area Legal Aid in San Jose	Participate in Santa Clara County Housing Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	16					
5/26/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants about SALA	Service providers and advocates that on Elder Abuse Task Force	6					

Fiscal Year: 2016-2017

Quarter: 4

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adelpinal@mysourcewise.co

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

5/26/17	Gilroy Senior Center	participate in Resource Fair and Reach Out to Participants about SALA's Recently Reinstated Services at the Center/Site	Prospective clients and their family members that might benefit from SALA's services	100	
5/31/17	Fellowship Plaza Senior Housing in Saratoga	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	7	2.
6/5/17	SALA Central Office	Prepare for Presentation at Avenidas Senior Center in Palo Alto for Next Quarter	Senior participants at the center	0	2.
6/6/17	Mountain View Senior Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	6	1.
6/8/17	Palo Alto Human Relations Commission	Presentation on Elder Abuse and Resources for Prevention	Human Relations Commission and City Staff	8	
6/8/17	Los Gatos Adult Recreation Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	75	7.
6/8/17	Morgan Hill Centennial Recreation Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	40	0.
6/15/17	Santa Clara County Social Services Agency Office in San Jose	participate in public Benefits Task Force Executive Meeting and Reach Out to Participants About SALA	Service providers and advocates at Executive Meeting	20	1.
6/15/17	Santa Clara County Social Service Agency Office in San	Participate in World Elder Abuse Awareness Day Event	Service providers and advocates for Elder Abuse Prevention	100	2.
6/16/17	Campbell Adult	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	50	3.
6/20/16	Sobrato Non-Profit Center in San Jose	Presentation on SALA's Services and Medicare and Medi-Cal	Staff and volunteers of the HICAP Program	35	8.
6/21/17	Santa Clara Senior Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	50	2.

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 63

Fiscal Year: 2016-2017

Quarter: 4

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal AAA Contact Phone: 408 557-4701 AAA Contact Email: adelpinal@mysourcewise.co

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At Provider Contact Phone: 408 295-5991 Provider Contact Email: gbacil@sala.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/12/17	Blind Center in San Jose	Presentation on good Legal Health (including Elder Abuse prevention & Planning for Future)	Senior participants at the center	60	2
4/25/17	The Health Trust in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations Due to Disabilities	participants in Agents for Change program	9	3.5
5/4/17	Seven Trees Community Center in San Jose	Presentation on Good Legal Health (including elder Abuse Prevention)	Senior participants at the center	40	3.5
5/10/17	Camden Community Center in San Jose	Presentation on Good Legal Health (including elder Abuse Prevention)	Senior participants at the center	45	3.8
5/19/17	Gilroy Senior Center	Presentation on Good Legal Health (Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	48	
Various dat	SALA Central Office	Prepare for presentation at Westly Manor in Campbell for Next Quarter	Seniors residents at site	0	0.
6/22/17	Milpitas Senior Center	Presentation on Good Legal Health (Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	3	7.9
Various dat	SALA Central Office	Prepare for presentation at Portuguese Organization for Social Services and Opportunities (POSSO) in San Jose for Next Quarter	Senior participants at the center	0	2.!

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 31

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209 468-1422 AAA Contact Email: bparrish@sigov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: *Ana Hernandez* Provider Contact Phone: *209 644-2636* Provider Contact Email: *Aher@elconcilio.org* 

Total Unduplicated Client Count for Quarter: 294

Total Cases Closed in Quarter: 298

Total Units of Service for Quarter (Unit=1 Hour): 474

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 98 Two or More Races: 10 65-74: 74 Caucasian: 58 75-84: African American: 45 4 85+: Native American/Native Alaskan: 16 Asian/Pacific Islander Client Declined to Provide Information: 61 Total: 294 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 158 Chinese: Female: 136 Filipino: 0 Client Declined to Provide Information: Japanese: 0 Total: 294 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 0 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: 36 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 5 Limited English: 157 Race Unknown/Some Other Race: 100 Client Declined to Provide Information: Rural: 0 117 Greatest Economic Need (Minority): Total: 294 121 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209 468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Ana Hernandez Provider Contact Phone: 209 644-2636 Provider Contact Email: Aher@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	19	0
A2. Contracts/Warranties:	0	0	3	0
A3. Other Consumer/Finance:	0	0	23	0
EMPLOYMENT				
B1. Discrimination:	0	0	2	0
B2. Other Employment:	0	0	5	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	2	0
C3. Other Family:	0	0	7	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	6	0
D2. Medicare:	0	0	7	0
D3. Other Health/Community Based Care:	0	0	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	5	0
E3. Other Housing:	0	0	19	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	15	0
F2. Supplemental Security Income (SSI):	0	0	23	0
F3. Pensions/Retiree Benefits:	0	0	3	0
F4. Other Income Maintenance:	0	0	20	0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 11	AAA Name: San	Joaquin Co	ounty-Depa	rtment o	of Aging and	d Communit	ty Services				
AAA Contact Na	me: Barbara Parrish			AAA C	Contact Phon	e: <b>209 468</b>	3-1422		AAA Contac	t Email: <i>bpa</i>	arrish@sjgov.org
Provider N	lame: Council for the S	Spanish Spe	eaking			Co	unty(ies): S	San Joaqu	in		
Provider Co	ontact Name: Ana Herna	andez		Provid	er Contact P	hone: 209 6	344-2636		Provider Cor	ntact Email:	Aher@elconcilio.org
INDIVIDUAL RIGH	ITS										
G1. Immigr	ration/Naturalization:			0		0		18		0	
G2. Elder A	buse/Neglect/Exploitation	<b>1</b> :		0		0		3		0	
G3. Other I	Individual Rights:			0		0		1		0	
MISCELLANEOUS	_			_							
H1. Estate	Planning/Wills/Trusts:			0		0		12		0	
H2. Advanc	e Health Care Directives	(AHCD):		0		0		1		0	
H3. Financi	al Powers of Attorney:			0		0		0		0	
H4. Other I	Miscellaneous:			0		0		98		0	
TOT	TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE										
	TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION										
						0		298		0	
то	OTAL ESTIMATED CASE	WORK HO	URS SPEN	Г:	466						
		OUTREAC	CH/COMMU	NITY ED	UCATION A	CTIVITIES D	DATA				
		INFORM	MATION ON	SPECIA	L OUTREAC	CH ACTIVITI	IES				
Date	Location (If Applicable)	Type of Ou	utreach Acti	vity		Groups Ta Outreach	argeted By		Est # of People Reached	Est. Hours	
5/24/17	San Joaquiin County Fairgrounds	Senior Aw	areness Day	/		Seniors			1000	8	
	TOTAL # OF SPE	ECIAL OUTF	REACH ACT	IVITIES	IN THE QUA	ARTER:	1				
TOTAL EST	IMATED # OF SPECIAL	OUTREACH	I ACTIVITY	HOURS	IN THE QUA	ARTER:	8				
TOTA	L # OF COMMUNITY LE	GAL EDUCA	ATION PRO	GRAMS	IN THE QUA	ARTER:	0				
TOTAL ESTIM	ATED # OF COMMUNIT	Y LEGAL EI	DUCATION	HOURS	IN THE QUA	ARTER:	0				

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: doreen Schmodt AAA Contact Phone: 209 532-6272 AAA Contact Email: dschmidt@area12.org

County(ies):

Provider Name: Area 12 Agency on Aging

Provider Contact Name: Catherine Driver Provider Contact Phone: 209 532-6272 Provider Contact Email:

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter: 18

Total Units of Service for Quarter (Unit=1 Hour): 87

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 9 Two or More Races: 65-74: Caucasian: 24 54 75-84: African American: 14 0 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 56 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 16 Chinese: Female: 40 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 56 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 7 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 21 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 0 Limited English: 0 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 56 0 Greatest Economic Need (Minority): Total: 56 0 Greatest Economic Need (Non-Minority): 12 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: doreen Schmodt AAA Contact Phone: 209 532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Area 12 Agency on Aging County(ies):

Provider Contact Name: Catherine Driver Provider Contact Phone: 209 532-6272 Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem C			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Lega Representa	
NSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		1	0	0		
A2. Contracts/Warranties:		1	1	0		
A3. Other Consumer/Finance:		6	1	0		
IPLOYMENT						
B1. Discrimination:		1	0	0		
B2. Other Employment:		1	0	0		
MILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	0	0		
C2. Conservatorship:		0	0	0		
C3. Other Family:		1	0	0		
ALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		0	0	0		
D2. Medicare:		1	0	0		
D3. Other Health/Community Based Care:		3	0	0		
USING						
E1. Landlord-Tenant (Subsidized or Private Housing):		6	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		3	1	0		
E3. Other Housing:		7	1	0		
COME MAINTENANCE						
F1. Social Security:		2	0	0		
F2. Supplemental Security Income (SSI):		0	0	0		
F3. Pensions/Retiree Benefits:		2	1	1		
F4. Other Income Maintenance:		1	1	0		

Fiscal Year: 2016-2017

Quarter: 4

G1. Immigration/Naturalization:       5       0       0       0         G2. Elder Abuse/Neglect/Exploitation:       0       0       0       0         G3. Other Individual Rights:       2       0       0       0		me: <i>doreen Schmod</i>		AAA	Contact Phone: 209		AAA Contact Email: <b>dsch</b>	nmidt@area12.org
Section   Company   Comp			, ,					
G2. Elder Abuse/Neglect/Exploitation:   0   0   0   0   0	Provider C	ontact Name: <i>Catherii</i>	ne Driver	Prov	rider Contact Phone: 20	9 532-6272	Provider Contact Email:	
G2. Elder Abuse/Neglect/Exploitation: 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	IVIDUAL RIGH	ITS	_					
Comparison of Contract   Contra	-		<u> </u>	5		0 0	0	
## SCELLANEOUS  ## H1. Estate Planning/Wills/Trusts:  ## H2. Advance Health Care Directives (AHCD):  ## H2. Advance Health Care Directives (AHCD):  ## H3. Financial Powers of Attorney:  ## H4. Other Miscellaneous:  ## H			ion:	0		0 0	0	
H1. Estate Planning/Wills/Trusts:   23	G3. Other 1	Individual Rights:		2		0	0	
H2. Advance Health Care Directives (AHCD): 1 H3. Financial Powers of Attorney: 3 H4. Other Miscellaneous: 8 TOTAL CASES OPENED IN QUARTER: 79 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL AND ADVICE TOTAL LIMITED ADD. SERVICES REPRESENTATION 10 8 0 TOTAL ESTIMATED CASE WORK HOURS SPENT: 87  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached  [6/7/2017 ML Fair Grounds Friends & Neighbors Expo All 3000 8 [6/17/2017 Mariposa Elder Empowerment Event Seniors 200 9 [6/14/2017 Bik Oak Resort Elder Empowerment Conf Seniors 200 25 [6/23/2017 Mark Twain Med Health Care Coalition Mtg All 10 5		_	_					
H3. Financial Powers of Attorney:  H4. Other Miscellaneous:  8  2  1  0  TOTAL CASES OPENED IN QUARTER:  79  TOTAL CASES OPENED IN QUARTER:  79  TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL ADD. SERVICES  TOTAL LIGAL REPRESENTATION  10  8  TOTAL ESTIMATED CASE WORK HOURS SPENT:  87  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable)  Type of Outreach Activity  Groups Targeted By People Hours Reached  6/77/2017 ML Fair Grounds  6/17/2017 Mariposa Elder Empowerment Event Seniors  200  9  6/14/2017 Blk Oak Resort Elder Empowerment Conf Seniors  200  56/23/2017 Mark Twain Med Health Care Coalition Mtg All 10  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:  4		<u>-</u>						
H4. Other Miscellaneous:    R			es (AHCD):	1		0   0	0	
TOTAL CASES OPENED IN QUARTER:  TOTAL COUNSEL ADD. SERVICES  TOTAL LEGAL REPRESENTATION  10 8 0  TOTAL ESTIMATED CASE WORK HOURS SPENT:  87  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable)  Type of Outreach Activity  Groups Targeted By Outreach Hours Reached  6/7/2017 ML Fair Grounds Friends & Neighbors Expo All 3000 8  6/17/2017 Mariposa Elder Empowerment Event Seniors 200 9  6/14/2017 Blk Oak Resort Elder Empowerment Conf Seniors 200 25  6/23/2017 Mark Twain Med Health Care Coalition Mtg All 10 5  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4		•	<u> </u>	3			0	
TOTAL COUNSEL AND ADVICE TOTAL LIMITED ADD. SERVICES REPRESENTATION  10 8 0  TOTAL ESTIMATED CASE WORK HOURS SPENT: 87    ST	H4. Other I	Miscellaneous:	J_	8		2 1	0	
AND ADVICE ADD. SERVICES REPRESENTATION  10 8 0  TOTAL ESTIMATED CASE WORK HOURS SPENT: 87    ST	TO	TAL CASES OPENED	IN QUARTER: 📙	79	TOTAL CASES CL	OSED IN QUARTER BY	CASE CLOSED CODE	
TOTAL ESTIMATED CASE WORK HOURS SPENT: 87    STIMATED CASE WORK HOURS SPENT: 87    OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA					TOTAL COLINSEL	TOTAL LIMITED	TOTAL LEGAL	
TOTAL ESTIMATED CASE WORK HOURS SPENT: 87  OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA  INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach Hours Reached  6/7/2017 ML Fair Grounds Friends & Neighbors Expo All 3000 8  6/17/2017 Mariposa Elder Empowerment Event Seniors 200 9  6/14/2017 Blk Oak Resort Elder Empowerment Conf Seniors 200 25  6/23/2017 Mark Twain Med Health Care Coalition Mtg All 10 5  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4								
Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach Hours Reached    Friends & Neighbors Expo					AND ADVICE	ADD. SERVICES	REPRESENTATION	
INFORMATION ON SPECIAL OUTREACH ACTIVITIES  Date Location (If Applicable) Type of Outreach Activity Groups Targeted By Outreach People Hours Reached  6/7/2017 ML Fair Grounds Friends & Neighbors Expo All 3000 8  6/17/2017 Mariposa Elder Empowerment Event Seniors 200 9  6/14/2017 Blk Oak Resort Elder Empowerment Conf Seniors 200 25  6/23/2017 Mark Twain Med Health Care Coalition Mtg All 10 5					AND ADVICE	ADD. SERVICES	REPRESENTATION	
Date Location (If Applicable)  Type of Outreach Activity  Groups Targeted By Outreach  People Hours Reached  Friends & Neighbors Expo  All  G/17/2017 Mariposa  Elder Empowerment Event  Groups Targeted By Outreach  People Hours Reached  8 Seniors  Mariposa  Elder Empowerment Event  Groups Targeted By Outreach  People Hours Reached  8 Seniors  Date Hours Reached  8 Seniors  Date Hours Reached  All  Date Hours Reached  Date Hours Reached  All  Date Hours Reached  D	тс	OTAL ESTIMATED CAS	SE WORK HOURS	S SPENT:	AND ADVICE	ADD. SERVICES	REPRESENTATION	
(If Applicable)  Outreach  People Reached  6/7/2017 ML Fair Grounds  Friends & Neighbors Expo  All  6/17/2017 Mariposa  Elder Empowerment Event  Seniors  200  9  6/14/2017 Blk Oak Resort  Elder Empowerment Conf  Seniors  200  25  6/23/2017 Mark Twain Med  Health Care Coalition Mtg  All  10  5	тс	OTAL ESTIMATED CAS		ĮF.	AND ADVICE  1  87	ADD. SERVICES  8	REPRESENTATION	
6/7/2017 ML Fair Grounds Friends & Neighbors Expo All 3000 8 6/17/2017 Mariposa Elder Empowerment Event Seniors 200 9 6/14/2017 Blk Oak Resort Elder Empowerment Conf Seniors 200 25 6/23/2017 Mark Twain Med Health Care Coalition Mtg All 10 5  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4	тс	OTAL ESTIMATED CAS	OUTREACH/O	COMMUNITY E	AND ADVICE  1  87  DUCATION ACTIVITIES	ADD. SERVICES  8  B DATA	REPRESENTATION	
6/17/2017 Mariposa Elder Empowerment Event Seniors 200 9 6/14/2017 Blk Oak Resort Elder Empowerment Conf Seniors 200 25 6/23/2017 Mark Twain Med Health Care Coalition Mtg All 10 5  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4			OUTREACH/O	COMMUNITY E	AND ADVICE  1 87  DUCATION ACTIVITIE  HAL OUTREACH ACTIV  Groups	ADD. SERVICES  8  S DATA  //ITIES  5 Targeted By	REPRESENTATION 0	
6/17/2017 Mariposa Elder Empowerment Event Seniors 200 9 6/14/2017 Blk Oak Resort Elder Empowerment Conf Seniors 200 25 6/23/2017 Mark Twain Med Health Care Coalition Mtg All 10 5  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4		Location	OUTREACH/O	COMMUNITY E	AND ADVICE  1 87  DUCATION ACTIVITIE  HAL OUTREACH ACTIV  Groups	ADD. SERVICES  8  S DATA  //ITIES  5 Targeted By	Est # of Est. People Hours	
6/14/2017 Blk Oak Resort Elder Empowerment Conf Seniors 200 25 6/23/2017 Mark Twain Med Health Care Coalition Mtg All 10 5  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4	Date	Location (If Applicable)	OUTREACH/O INFORMAT Type of Outre	COMMUNITY E TION ON SPEC ach Activity	AND ADVICE  1 87  DUCATION ACTIVITIE  IAL OUTREACH ACTIV  Groups Outrea	ADD. SERVICES  8  S DATA  //ITIES  5 Targeted By	Est # of Est. People Hours Reached	
6/23/2017 Mark Twain Med Health Care Coalition Mtg All 10 5  TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4	Date 6/7/2017	Location (If Applicable) ML Fair Grounds	OUTREACH/O INFORMAT Type of Outre  Friends & Nei	COMMUNITY E TION ON SPEC ach Activity ghbors Expo	AND ADVICE  1 87  DUCATION ACTIVITIE  Groups Outrea	ADD. SERVICES  8  S DATA  //ITIES s Targeted By ch	Est # of Est. People Hours Reached  3000 8	
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	Date 6/7/2017 6/17/2017	Location (If Applicable) ML Fair Grounds Mariposa	OUTREACH/O INFORMAT Type of Outre Friends & Nei Elder Empow	COMMUNITY E TON ON SPEC ach Activity ghbors Expo	AND ADVICE  1 87  DUCATION ACTIVITIES  IAL OUTREACH ACTIV  Groups Outrea  All  Senior	ADD. SERVICES  8  S DATA  //ITIES  5 Targeted By ch	Est # of Est. People Hours Reached  3000 8 200 9	
<u> </u>	Date 6/7/2017 6/17/2017 6/14/2017	Location (If Applicable)  ML Fair Grounds  Mariposa  Blk Oak Resort	INFORMAT Type of Outre  Friends & Nei Elder Empow	COMMUNITY E COMMUN	AND ADVICE  1 87  EDUCATION ACTIVITIE  Groups Outrea  All  Senior  Senior	ADD. SERVICES  8  S DATA  //ITIES  5 Targeted By ch	Est # of Est. People Hours Reached  3000 8 200 9 200 25	
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 47	Date 6/7/2017 6/17/2017 6/14/2017	Location (If Applicable)  ML Fair Grounds  Mariposa  Blk Oak Resort	INFORMAT Type of Outre  Friends & Nei Elder Empow	COMMUNITY E COMMUN	AND ADVICE  1 87  EDUCATION ACTIVITIE  Groups Outrea  All  Senior  Senior	ADD. SERVICES  8  S DATA  //ITIES  5 Targeted By ch	Est # of Est. People Hours Reached  3000 8 200 9 200 25	
	Date 6/7/2017 6/17/2017 6/14/2017	Location (If Applicable)  ML Fair Grounds Mariposa Blk Oak Resort Mark Twain Med	INFORMAT Type of Outre  Friends & Nei Elder Empowe Elder Empowe Health Care C	COMMUNITY E TON ON SPEC ach Activity  ghbors Expo erment Event erment Conf Coalition Mtg	AND ADVICE  1 87  DUCATION ACTIVITIES  IAL OUTREACH ACTIVITIES  All Senior Senior All	ADD. SERVICES  8 S DATA  VITIES S Targeted By ch	Est # of Est. People Hours Reached  3000 8 200 9 200 25	
	Date 6/7/2017 6/17/2017 6/14/2017 6/23/2017	Location (If Applicable)  ML Fair Grounds  Mariposa  Blk Oak Resort  Mark Twain Med  TOTAL # OF S	OUTREACH/O INFORMAT Type of Outre  Friends & Nei Elder Empowe Elder Empowe Health Care C	ghbors Expo erment Event erment Conf Coalition Mtg	AND ADVICE  1 87  EDUCATION ACTIVITIES  Groups Outrea  All Senior Senior All S IN THE QUARTER:	ADD. SERVICES  8 S DATA  /ITIES S Targeted By ch	Est # of Est. People Hours Reached  3000 8 200 9 200 25	
	Date  6/7/2017  6/17/2017  6/14/2017  6/23/2017  TOTAL EST	Location (If Applicable)  ML Fair Grounds  Mariposa  Blk Oak Resort  Mark Twain Med  TOTAL # OF S	OUTREACH/O INFORMAT Type of Outre  Friends & Nei Elder Empowe Elder Empowe Health Care O SPECIAL OUTREACH AC	ghbors Expo erment Event erment Conf Coalition Mtg	AND ADVICE  1 87  EDUCATION ACTIVITIES  Groups Outrea  All Senior Senior All S IN THE QUARTER:	ADD. SERVICES  8 S DATA  /ITIES S Targeted By ch	Est # of Est. People Hours Reached  3000 8 200 9 200 25	

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patti Talbott AAA Contact Phone: (831)688-0400\*819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: (831)426-8824 Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 151

Total Cases Closed in Quarter: 134

Total Units of Service for Quarter (Unit=1 Hour): 1486

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 32 Two or More Races: 65-74: 62 Caucasian: 107 75-84: African American: 26 4 85+: Native American/Native Alaskan: 12 Asian/Pacific Islander Client Declined to Provide Information: 19 Total: 151 Asian Indian: **CLIENT GENDER** Cambodian: Male: 55 Chinese: Female: 96 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 151 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 65 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: 0 Hawaiian: Institutionalized: Samoan: 2 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 5 Race Unknown/Some Other Race: 37 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 0 151 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 53

Fiscal Year: 2016-2017

Quarter: 4

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patti Talbott AAA Contact Phone: (831)688-0400\*819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: (831)426-8824 Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUART I by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	3	0	0
A2. Contracts/Warranties:	7	6	4	2
A3. Other Consumer/Finance:	12	6	1	1
EMPLOYMENT				
B1. Discrimination:	1	0	0	1
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	3	3	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	7	0	0
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	3	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	48	31	11	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	0	0	0
E3. Other Housing:	15	12	1	0
INCOME MAINTENANCE				
F1. Social Security:	9	5	0	1
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	2	0	1	0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 13 AAA Name: Seniors Council	of Santa Cruz an	d San Benito Counties, l	nc.		
AAA Contact Name: Patti Talbott	AAA	Contact Phone: (831)688	3-0400*819	AAA Contact Email: par	tyt@seniorscouncil.org
Provider Name: Senior Citizens Legal Service	es	Cou	unty(ies): Santa Cruz	z County & San Benito	Cou
Provider Contact Name: Creighton Anthony Med	<i>ndivil</i> Provid	der Contact Phone: (831)4	126-8824	Provider Contact Email	creightonmendivil@senic
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	9	3	2	3	
G3. Other Individual Rights:	6	5	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	1	0	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	6	3	2	0	
H4. Other Miscellaneous:	4	3	2	0	
TOTAL CASES OPENED IN QUARTER:	151	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		94	26	14	
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	1486			
OUTREACH	I/COMMUNITY ED	DUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTRE	EACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCAT			0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDI	CATION HOURS	IN THE GUARTER.	0		

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: 559 600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services County(ies): Fresno, Madera

Provider Contact Name: *Manuel Romero* Provider Contact Phone: *559 570-1258* Provider Contact Email: *mromero@centralcallegal* 

Total Unduplicated Client Count for Quarter: 125

Total Cases Closed in Quarter: 125

Total Units of Service for Quarter (Unit=1 Hour): 399

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 49 Two or More Races: 65-74: 56 Caucasian: 46 75-84: African American: 13 23 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 125 Asian Indian: **CLIENT GENDER** Cambodian: Male: 43 Chinese: Female: 82 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 125 Korean: 0 Laotian: 1 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 81 0 Homebound: Guamanian: 6 0 Lives Alone: Hawaiian: 69 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 5 1 Limited English: 11 Race Unknown/Some Other Race: 49 Client Declined to Provide Information: Rural: 1 0 Greatest Economic Need (Minority): Total: 125 73 Greatest Economic Need (Non-Minority): 44 Greatest Economic Need (Minority Status Unknown): 10 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: 559 600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services County(ies): Fresno, Madera

Provider Contact Name: *Manuel Romero* Provider Contact Phone: *559 570-1258* Provider Contact Email: *mromero@centralcallegal* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE	<u> </u>				
A1. Bankruptcy/Debt Collection:	9	7	0	2	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	2	2	0	0	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	1	6	0	
C2. Conservatorship:	2	2	0	0	
C3. Other Family:	8	2	6	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	81	76	3	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	1	0	0	1	
F2. Supplemental Security Income (SSI):	6	3	1	2	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	0	0	1	

Fiscal Year: 2016-2017

Quarter: 4

PSA: 14	AAA Name: Fres	sno-Madera Are	ea Agency o	on Aging							
AAA Contact Name:	AAA Contact Name: Adam Vinogradoff AAA Contact			ct Phone: 559 600	0-4405	AAA Contact Emai	l: avinogradoff@fmaaa.org				
Provider Name: Central California Legal Services County(ies): Fresno, Madera											
Provider Conta	ct Name: <i>Manuel Ro</i>	mero	Provider Contact Phone:			570-1258 Provider Contact Email		mail: <i>mromero@centralcallegal</i>			
INDIVIDUAL RIGHTS											
G1. Immigratio	n/Naturalization:		0		0	0		0			
G2. Elder Abuse	e/Neglect/Exploitation	: [	0		0	0		0			
G3. Other Indiv	vidual Rights:		0		0	0		0			
MISCELLANEOUS		_									
H1. Estate Plan	nning/Wills/Trusts:		5		5	0		0			
H2. Advance He	ealth Care Directives (	(AHCD):	2		1	1		0			
H3. Financial Po	owers of Attorney:		0		0	0		0			
H4. Other Misco	ellaneous:		0		0	0		0			
TOTAL	TOTAL CASES OPENED IN QUARTER: 125 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE										
TOTAL C			TAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL						
				AND ADVICE	ADD. SERVICES	REPRESENTATION					
			_		100	17	J	8			
TOTAL ESTIMATED CASE WORK HOURS SPENT: 394											
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA											
		INFORMAT	ION ON SP	ECIAL OL	JTREACH ACTIVIT	TES					
Date Location Type of Outreac		ach Activity	h Activity		argeted By	Est # of Est.					
(If A	Applicable)				Outreach		People Hours Reached	5			
	an Joaquin College f Law	Podcast on Elder Abuse			Public		500	2			
4/19/2017 Fr	resno Vet Center	Wills Clinic			Veterans		8 2	.5			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:											
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5											
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:											
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:											

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 15 AAA Name: Kings County Commission on Aging

AAA Contact Name: Albert Cendejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Frank Huerta Provider Contact Phone: 559 802-1143 Provider Contact Email: fhuerta@centralcallegal.o

Total Unduplicated Client Count for Quarter: 14

Total Cases Closed in Quarter: 27

Total Units of Service for Quarter (Unit=1 Hour): 90

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 8 Two or More Races: 65-74: 8 Caucasian: 13 75-84: African American: 5 1 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 21 Asian Indian: **CLIENT GENDER** Cambodian: Male: 8 Chinese: Female: 13 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 21 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 4 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 8 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 0 Limited English: 3 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 5 0 Greatest Economic Need (Minority): 2 Total: 14 Greatest Economic Need (Non-Minority): 3 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15 AAA Name: Kings County Commission on Aging

AAA Contact Name: Albert Cendejas AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services, Inc. County(ies): Tulare County

Provider Contact Name: Frank Huerta Provider Contact Phone: 559 802-1143 Provider Contact Email: fhuerta@centralcallegal.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	2	0	0
A2. Contracts/Warranties:	1	2	0	0
A3. Other Consumer/Finance:	0	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	9	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	3	0
F2. Supplemental Security Income (SSI):	0	0	0	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15 AAA Name: Kings County (	Commission on Agi	ing			
AAA Contact Name: Albert Cendejas	AAA (	Contact Phone:		AAA Contact Email:	
Provider Name: Central California Legal Ser	vices, Inc.	Cor	unty(ies): Tulare Co	unty	
Provider Contact Name: Frank Huerta	Provid	der Contact Phone: 559 8	02-1143	Provider Contact Email	fhuerta@centralcallegal.o
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	0	
G3. Other Individual Rights:	1	1	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	2	0	0	0	
H2. Advance Health Care Directives (AHCD):	1	0	0	0	
H3. Financial Powers of Attorney:	0	0	1	0	
H4. Other Miscellaneous:	2	2	0	0	
TOTAL CASES OPENED IN QUARTER:	21	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		18	5	4	
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	90			
OUTREAC	CH/COMMUNITY ED	OUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTI	REACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCA	ATION PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL E			0		

Fiscal Year: 2016-2017

Greatest Economic Need (Minority Status Unknown):

**CLIENT ETHNICITY** Hispanic/Latino:

Quarter: 4 **PSA: 15** AAA Name: Kings County Commission on Aging AAA Contact Name: Bobbie Wartson AAA Contact Phone: AAA Contact Email: Provider Name: Central California Legal Services Inc. County(ies): Kings County Provider Contact Name: Paul C. Mullen Provider Contact Phone: (559) 570-1224 Provider Contact Email: Pmullen@centralcallegal. Total Unduplicated Client Count for Quarter: 8 Total Cases Closed in Quarter: 10 Total Units of Service for Quarter (Unit=1 Hour): **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 3 Two or More Races: 65-74: 4 Caucasian: 75-84: African American: 2 1 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 10 Asian Indian: **CLIENT GENDER** Cambodian: Male: Chinese: Female: 6 Filipino: Client Declined to Provide Information: 1 Japanese: 0 Total: 10 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 2 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 0 Greatest Economic Need (Minority): Total: 0 Greatest Economic Need (Non-Minority): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15 AAA Name: Kings County Commission on Aging

AAA Contact Name: **Bobbie Wartson** AAA Contact Phone: AAA Contact Email:

Provider Name: Central California Legal Services Inc. County(ies): Kings County

Provider Contact Name: Paul C. Mullen Provider Contact Phone: (559) 570-1224 Provider Contact Email: Pmullen@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	do)		ES CLOSED IN QUART d by Case Closing Code & I	
(Total Gases Opened by Legal Froblem Go	ue)	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	1	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	6	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 15 AAA Name: Kings County	Commission on Ag	ing			
AAA Contact Name: Bobbie Wartson	AAA (	Contact Phone:		AAA Contact Email:	
Provider Name: Central California Legal Se	ervices Inc.	Cour	nty(ies): Kings Cou	nty	
Provider Contact Name: Paul C. Mullen	Provid	ler Contact Phone: (559) 5	70-1224	Provider Contact Email	: Pmullen@centralcallegal.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	2	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	1	1	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER	R: 10	TOTAL CASES CLOSE	D IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		8	2	0	
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:	0			
OUTREA	CH/COMMUNITY ED	UCATION ACTIVITIES DA	ATA		
TOTAL # OF OPPOLAL OUT	FDE AOU AOTIVITIEO	IN THE OHABTER.			
TOTAL # OF SPECIAL OUT			0		
TOTAL ESTIMATED # OF SPECIAL OUTREAC	H ACTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUC	CATION PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL I			0		
			U		

Fiscal Year: 2016-2017

Greatest Economic Need (Minority Status Unknown):

**CLIENT ETHNICITY** Hispanic/Latino:

Quarter: 4 **PSA: 16** AAA Name: Eastern Sierra Area Agency on Aging (ESAAA) AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@invocountv.us Provider Name: California Indian Legal Services County(ies): Inyo & Mono Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org Total Unduplicated Client Count for Quarter: 7 Total Cases Closed in Quarter: 3 Total Units of Service for Quarter (Unit=1 Hour): 125 **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 2 60-64: Two or More Races: 65-74: 5 Caucasian: 6 75-84: African American: 0 0 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: Asian Indian: **CLIENT GENDER** Cambodian: Male: Chinese: Female: Filipino: Client Declined to Provide Information: Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 1 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 3 Greatest Economic Need (Minority): Total: 1 Greatest Economic Need (Non-Minority): 0

0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representat
ONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		4	0	1	
A2. Contracts/Warranties:		0	0	0	
A3. Other Consumer/Finance:		0	0	0	
MPLOYMENT					
B1. Discrimination:		0	0	0	
B2. Other Employment:		0	0	0	
AMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	
C2. Conservatorship:		0	0	0	
C3. Other Family:		0	0	0	
EALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	
D2. Medicare:		0	0	0	
D3. Other Health/Community Based Care:		0	0	0	
DUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		1	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		2	0	1	
E3. Other Housing:		3	1	0	
COME MAINTENANCE					
F1. Social Security:		0	0	0	
F2. Supplemental Security Income (SSI):		0	0	0	
F3. Pensions/Retiree Benefits:		0	0	0	
F4. Other Income Maintenance:		0	0	0	

Fiscal Year: 2016-2017

Quarter: 4

A Contact Na	ame: <i>Marilyn Mann</i>		AA	AA Contact Phon	e: <i>760 872</i>	-1727	AAA Contact Email: n	nann@inyocounty.us
Provider	Name: California Ind	ian Legal Serv	ices		Cor	unty(ies): Inyo & Mo	ono	
Provider (	Contact Name: Dorothy	y Alther, Execu	utive Direct Pr	ovider Contact P	hone: <b>760 7</b>	46-8941 x122	Provider Contact Ema	il: dalther@calindian.o
VIDUAL RIG	HTS							
G1. Immi	gration/Naturalization:		0		0	0		)
G2. Elder	Abuse/Neglect/Exploita	tion:	0		0	0		
G3. Other	Individual Rights:		0		0	0		)
ELLANEOU	JS							
H1. Estate	e Planning/Wills/Trusts:		0		0	0		
H2. Advar	nce Health Care Directiv	es (AHCD):	0		0	0		
H3. Finan	cial Powers of Attorney:		0		0	0		
H4. Other	Miscellaneous:		0		0	0		<u>ו</u>
TC	TAL CASES OPENED	IN QUARTER:	10	TOTAL CA	ASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
			10	TOTAL CO	UNSEL	TOTAL LIMITED	TOTAL LEGAL	=
				AND AD		ADD. SERVICES	REPRESENTATION	_
					1	2	] (	)
Т	OTAL ESTIMATED CA	SE WORK HO	URS SPENT:	125				
		OUTREAC	H/COMMUNITY	EDUCATION A	CTIVITIES D	ATA		
		INFORM	MATION ON SPE	CIAL OUTREAC	CH ACTIVITI	ES		
Date	Location	Type of O	utreach Activity		Groups Ta	argeted By	Est # of Est.	
	(If Applicable)	· · ·	,		Outreach	,	People Hours Reached	
					-		neached	
6/23/17	Bishop	Inyo Cour	nty HHS Senior R	esource Fair	Seniors		75   14.5	
	TOTAL # OF S	SPECIAL OUT	REACH ACTIVIT	IES IN THE QUA	ARTER:	1		
TOTAL ES	TIMATED # OF SPECIA					15		
Data			JIMINIUNITY LEG	AL EDUCATION			Cot # of	
Date	Location (If Applicable)	Topic			Targeted /	Audience	Est # of Est. Participants Hours	
6/2/17	Bridgeport	Seniors ar	nd the Law (CALE	BAR) Handout	Seniors		10 0	
6/12/17	Bridgeport		Attorneys & Adva		Seniors		10 14	

Fiscal Year: 2016-2017

Quarter: 4

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: 760 872-1727 AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct Provider Contact Phone: 760 746-8941 x122 Provider Contact Email: dalther@calindian.org

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805 925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay Provider Contact Phone: 805 -548-0792 Provider Contact Email: stephanie@slolaf.org

82

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 369

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 17 Two or More Races: 65-74: 44 Caucasian: 66 75-84: African American: 16 0 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 85 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 27 Chinese: Female: 58 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 85 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 49 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 42 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 0 Race Unknown/Some Other Race: 15 Client Declined to Provide Information: Rural: 30 4 Greatest Economic Need (Minority): Total: 85 1 Greatest Economic Need (Non-Minority): 28 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805 925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay Provider Contact Phone: 805 -548-0792 Provider Contact Email: stephanie@slolaf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	0	0
A2. Contracts/Warranties:	3	2	0	0
A3. Other Consumer/Finance:	4	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	4	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	3	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	18	10	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	11	9	2	0
INCOME MAINTENANCE				
F1. Social Security:	3	4	0	0
F2. Supplemental Security Income (SSI):	1	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 17 AAA Name: AAA	Central Coast Commission fo	or Senior Citizens			
AAA Contact Name: Joyce Ellen Lippma	n AAA C	Contact Phone: 805 925	-9554	AAA Contact Email: sei	niors@kcbx.net
Provider Name: Senior Legal Serv	ices Project	Co	unty(ies): San Luis C	Obispo	
Provider Contact Name: Stephanie E	Barclay Provid	der Contact Phone: <b>805 -</b>	548-0792	Provider Contact Email	stephanie@slolaf.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	3	
G3. Other Individual Rights:	5	2	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	6	7	1	0	
H2. Advance Health Care Directives (A	HCD):	2	9	0	
H3. Financial Powers of Attorney:	7	1	9	0	
H4. Other Miscellaneous:	3	1	1	0	
TOTAL CASES OPENED IN C	QUARTER: 85	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
	,	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		52	27	3	
TOTAL ESTIMATED CASE V	VORK HOURS SPENT:	369			
	OUTREACH/COMMUNITY ED	OUCATION ACTIVITIES D	ATA		
	INFORMATION ON SPECIA	AL OUTREACH ACTIVITI	ES		
Date Location (If Applicable)	Type of Outreach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
4/22/17 Hospice SLO	Planning for Incapacity	Providers		10 1	

		INFORMATION ON SPECIAL OUTREAC	H ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours
4/22/17	Hospice SLO	Planning for Incapacity	Providers	10	1
5/1/17	SLO Court/Law	SLO Law Day	community & Service Providers	30	5
5/9/17	SLO County AAPC	Preventing & Protecting Against Elder Abuse	Service Providers	11	1
5/25/17	SLO Veterans Hall	Mobile Assistance and Services Addressing Homelessness and Veterans Stand Down	Homeless & Veterans	200	4
5/31/17	Sierra Vista Hospital	Alzheimer's Association Annual Caregiver Resources Fair	Community & Service Providers	100	1
6/2/17	Templeton Senior Center	Preventing & Protecting Against Elder Abuse	Seniors	14	1
6/9/17	Linnea's Tea Group	Planning for Incapacity (DPA & AHCDs)	Seniors	15	1.5

Fiscal Year: 2016-2017

Quarter: 4

PSA: 17	AAA Name: AAA Centrai Coast Commission for Senior Citizens	

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805 925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay Provider Contact Phone: 805 -548-0792 Provider Contact Email: stephanie@slolaf.org

0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: Marleen. Canniff@ventura.org

Provider Name: Grey Law of Ventura County County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com* 

Total Unduplicated Client Count for Quarter: 287

Total Cases Closed in Quarter: 287

Total Units of Service for Quarter (Unit=1 Hour): 302

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 57 Two or More Races: 14 65-74: 98 Caucasian: 228 75-84: African American: 77 7 85+: Native American/Native Alaskan: 55 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 287 Asian Indian: **CLIENT GENDER** Cambodian: Male: 121 Chinese: Female: 166 Filipino: Client Declined to Provide Information: 0 Japanese: 4 Total: 287 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 31 Vietnamese: 3 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 103 Institutionalized: Samoan: 1 4 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 Limited English: 78 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 58 6 Greatest Economic Need (Minority): Total: 287 77 Greatest Economic Need (Non-Minority): 101 Greatest Economic Need (Minority Status Unknown): 2 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff@ventura.org AAA Contact Phone: AAA Contact Email: Marleen.Canniff@ventura.org

Provider Name: Grey Law of Ventura County Co

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUAR d by Case Closing Code & l	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	4	1	1
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	5	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	83	80	3	0
D2. Medicare:	5	5	0	0
D3. Other Health/Community Based Care:	4	4	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	28	27	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	19	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	14	10	3	1
F2. Supplemental Security Income (SSI):	12	10	1	1
F3. Pensions/Retiree Benefits:	8	8	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 18 AAA Name: Ventui			n Anina			
AAA Contact Name: Marleen Canniff	ra County Area	•	n Aging A Contact Phone:		AAA Contact Email: M.	arleen.Canniff@ventura.org
Provider Name: Grey Law of Ventur	ra County			county(ies): Ventura		
Provider Contact Name: Mike William	ıs	Pro	vider Contact Phone:		Provider Contact Emai	il: <i>msw98488@aol.com</i>
DIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	(	0	0	
G2. Elder Abuse/Neglect/Exploitation:		3	3	0	0	
G3. Other Individual Rights:		1	1	0	0	
ISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		16	16	0	0	
H2. Advance Health Care Directives (Al-	HCD):	45	45	0	0	
H3. Financial Powers of Attorney:		33	33	0	0	1
H4. Other Miscellaneous:		1	1	0	0	
TOTAL CASES OPENED IN QU	UARTER:	287	TOTAL CASES CLO	SED IN QUARTER BY	CASE CLOSED CODE	
	,	207	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	4
			AND ADVICE	ADD. SERVICES	REPRESENTATION	=
TOTAL ESTIMATED CASE W	ORK HOURS	SPENT-	287			
C	OUTREACH/CO		EDUCATION ACTIVITIES	DATA		
C		MMUNITY	-			]
		MMUNITY	EDUCATION ACTIVITIES	TIES Targeted By	Est # of Est. People Hours Reached	
Date Location T	INFORMATIO	MMUNITY	EDUCATION ACTIVITIES  CIAL OUTREACH ACTIV  Groups  Outreac	TIES Targeted By	People Hours	
Date Location T (If Applicable)  6/21/17 Oxnard Library	INFORMATIO Type of Outreac Funding	MMUNITY IN ON SPECE  h Activity  H ACTIVITII	CIAL OUTREACH ACTIVITIES  Groups Outreac  Oxnard  ES IN THE QUARTER:	TIES Targeted By h	People Hours Reached	
Date Location T (If Applicable)  6/21/17 Oxnard Library  TOTAL # OF SPECIAL OL	INFORMATIO Type of Outreac Funding EIAL OUTREACH	MMUNITY N ON SPEC h Activity  H ACTIVITII	CIAL OUTREACH ACTIVITIES  Groups Outreac  Oxnard  ES IN THE QUARTER:	TIES Targeted By h  Commission Aging  1 2	People Hours Reached	
Date Location (If Applicable)  6/21/17 Oxnard Library  TOTAL # OF SPECIAL OUT INFORMATION	INFORMATIO Type of Outreac Funding EIAL OUTREACH	MMUNITY N ON SPEC h Activity  H ACTIVITII	EDUCATION ACTIVITIES  CIAL OUTREACH ACTIV  Groups Outreach  Oxnard  ES IN THE QUARTER:  RS IN THE QUARTER:  AL EDUCATION PROGRA	TIES Targeted By h  Commission Aging  1 2	People Hours Reached	
Date Location (If Applicable)  6/21/17 Oxnard Library  TOTAL # OF SPECIAL OUT INFORMATION (If Applicable)  Date Location (If Applicable)  4/25/17 Simi Valley Senior Center	INFORMATIO Type of Outreac Funding EIAL OUTREACH UTREACH ACTION ON COMMUTOPIC	MMUNITY N ON SPEC h Activity  H ACTIVITII	EDUCATION ACTIVITIES  CIAL OUTREACH ACTIVITIES  Groups Outreac  Oxnard  ES IN THE QUARTER:  RS IN THE QUARTER:  Targete	TIES Targeted By h  Commission Aging  1 2  AMS/ACTIVITIE	People Hours Reached  10 2  Est # of Est.	
Date Location (If Applicable)  6/21/17 Oxnard Library  TOTAL # OF SPECIAL OUT INFORMATION (If Applicable)  Date Location (If Applicable)  4/25/17 Simi Valley Senior Center	INFORMATIO Type of Outreac Funding EIAL OUTREACH UTREACH ACTION ON COMMU	MMUNITY N ON SPEC h Activity  H ACTIVITII	CIAL OUTREACH ACTIVITIES  Groups Outreac  Oxnard  ES IN THE QUARTER:  RS IN THE QUARTER:  Targete  Seniors	TIES Targeted By h  Commission Aging  1 2  AMS/ACTIVITIE d Audience	People Hours Reached  10 2  Est # of Est. Participants Hours	

Fiscal Year: 2016-2017

Quarter: 4

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: Marleen. Canniff@ventura.org

Provider Name: Grey Law of Ventura County County County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com* 

6/27	7/17	Thousand	LIFE	Seniors/Caregivers	20	3.5
		Oaks/Seniors	,			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213 507-1328 AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian Provider Contact Phone: 323 549-5817 Provider Contact Email: mlshkanian@bettzedek.or

84

Total Unduplicated Client Count for Quarter: 139

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1163

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 28 Two or More Races: 65-74: 55 Caucasian: 78 75-84: African American: 40 26 85+: Native American/Native Alaskan: 18 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 141 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 39 Chinese: Female: 97 Filipino: 3 Client Declined to Provide Information: 5 Japanese: 0 Total: 141 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 71 Vietnamese: Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 68 Institutionalized: Samoan: 1 0 6 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 31 Race Unknown/Some Other Race: 28 Client Declined to Provide Information: Rural: 0 1 Greatest Economic Need (Minority): Total: 139 40 Greatest Economic Need (Non-Minority): 34 Greatest Economic Need (Minority Status Unknown): 10 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno AAA Contact Phone: 213 507-1328 AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: *Maral Ishkanian* Provider Contact Phone: *323 549-5817* Provider Contact Email: *mlshkanian@bettzedek.or* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	10	7	2	0		
A2. Contracts/Warranties:	4	3	0	0		
A3. Other Consumer/Finance:	2	4	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	9	0	2	1		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	20	3	4	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	5	4	0	0		
D2. Medicare:	2	1	0	0		
D3. Other Health/Community Based Care:	2	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	13	12	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	5	0	0		
E3. Other Housing:	1	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	5	3	0	0		
F2. Supplemental Security Income (SSI):	2	2	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	2	2	0	0		

Fiscal Year: 2016-2017

Quarter: 4

A Contact Na	ame: <i>Richard Morei</i>	no		AAA Contact Phor	ne: <b>213 507-1</b> 3	328	AAA Contact E	mail: <i>rmoren</i>	no@wdacs.lacounty.g
Provider Name: Bet Tzedek					Coun	ty(ies): Los Angel	es County		
Provider C	Contact Name: <i>Maral</i>	Ishkanian		Provider Contact F	Phone: <b>323 549</b>	-5817	Provider Conta	ct Email: <i>ml</i> s	shkanian@bettzedek.c
VIDUAL RIG	HTS								
G1. Immig	gration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploita	ation:	6		1	0		0	
G3. Other	Individual Rights:		1		0	0		0	
CELLANEOU	IS								
H1. Estate	Planning/Wills/Trusts	:	24		13	0		0	
H2. Advan	ice Health Care Directi	ves (AHCD):	7		3	2		0	
H3. Financ	cial Powers of Attorney	<i>י</i> :	0		0	0		0	
H4. Other	Miscellaneous:		6		8	0		0	
то	TAL CASES OPENE	D IN QUARTER:	130	TOTAL C	ASES CLOSED	IN QUARTER BY C	ASE CLOSED	CODE	
				TOTAL CO		OTAL LIMITED ADD. SERVICES	TOTAL LEGA REPRESENTAT		
					72	11		1	
т.	OTAL ESTIMATED CA	ASE WORK HOU	RS SPENT:	1163					
	OTAL LOTIMATED OF			Įr .	OTIVITIES D.43				
		OUTREACE	1/COMMUN	ITY EDUCATION A	CTIVITIES DAT	IA			
	TOTAL # OF	SDECIAL OLITPI	EACH ACTIV	VITIES IN THE QU	ADTED:	0			
TOTAL EC						0			
IOTAL ES	TIMATED # OF SPEC					0			
	_	RMATION ON CO	MMUNITY L	EGAL EDUCATION	N PROGRAMS/	ACTIVITIE			
Date	Location (If Applicable)	Topic			Targeted Au	dience	Est # of E Participants F	st. lours	
4/12/17	LA	Financial El	der Abuse		Seniors		50	0	
	LA	Elder Law			Seniors		32	0	
5/10/17					Seniors		100	0	

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron, Staff Analyst II AAA Contact Phone: 909 891-3797 AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernadino

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 951 368-254 Provider Contact Email: dmoore@icls.org or nmbi

Total Unduplicated Client Count for Quarter: 187

Total Cases Closed in Quarter: 215

Total Units of Service for Quarter (Unit=1 Hour): 975

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 16 65-74: 75 Caucasian: 130 75-84: African American: 56 18 85+: Native American/Native Alaskan: 3 13 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 187 Asian Indian: 3 **CLIENT GENDER** Cambodian: 0 Male: 54 Chinese: Female: 133 Filipino: Client Declined to Provide Information: 0 Japanese: 5 Total: 187 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 90 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: 89 Hawaiian: Institutionalized: Samoan: 1 0 7 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 Limited English: 3 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 10 0 Total: Greatest Economic Need (Minority): 29 187 Greatest Economic Need (Non-Minority): 16 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron, Staff Analyst II AAA Contact Phone: 909 891-3797 AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernadino

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 951 368-254 Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE		<u> </u>			
A1. Bankruptcy/Debt Collection:	32	19	9	2	
A2. Contracts/Warranties:	10	6	2	1	
A3. Other Consumer/Finance:	1	1	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	8	4	3	
C2. Conservatorship:	3	4	0	0	
C3. Other Family:	10	7	1	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	6	4	1	0	
D2. Medicare:	1	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	51	30	9	7	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	8	5	1	
E3. Other Housing:	3	2	1	0	
INCOME MAINTENANCE					
F1. Social Security:	3	3	0	0	
F2. Supplemental Security Income (SSI):	7	3	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	4	5	0	0	

Fiscal Year: 2016-2017

Quarter: 4

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services AAA Contact Name: Casey McPheron, Staff Analyst II AAA Contact Phone: 909 891-3797 AAA Contact Email: Casey.mcpheron@hss.sbcou Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernadino Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 951 368-254 Provider Contact Email: dmoore@icls.org or nmbi **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 1 0 1 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 0 6 7 0 0 G3. Other Individual Rights: **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 37 30 11 1 H2. Advance Health Care Directives (AHCD): 10 1 7 0 H3. Financial Powers of Attorney: 18 0 9 0 2 H4. Other Miscellaneous: 1 0 0 TOTAL CASES OPENED IN QUARTER: 226 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 140 59 16

TOTAL ESTIMATED CASE WORK HOURS SPENT:

		INFORMATION ON SPECIAL OUTF	EACH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hour Reached
4/21/2017	Jack Bulik Park 16581 Filbert St., Fontana, CA	Fontana CAP Resource Fair	Seniors	100
5/19/2017	Victorville Senior Citizen Center Victorville, CA	Senior Health Fair	Seniors	40
5/25/2017	San Bernardino County Fairgrounds Victorville, CA	Senior Fair	Seniors	100
6/6/2017	TELACU - Sierra Serrano Senior Apartments 773 West Foothill Blvd., Rialto, CA	Consumer Debt & Seniors (English)	Seniors	4

Fiscal Year: 2016-2017

Quarter: 4

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Casey McPheron, Staff Analyst II AAA Contact Phone: 909 891-3797 AAA Contact Email: Casey.mcpheron@hss.sbcou

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernadino

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 951 368-254 Provider Contact Email: dmoore@icls.org or nmbi

6/13/2017	TELACU - Sierra	Consumer Debt & Seniors (Spanish)	Seniors		7	4.7
-	Serrano Senior	·	•	r		
	Apartments 7773					
	West Foothill Blvd.,					
	Rialto, CA					

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE									
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours						
4/11/2017	TELACU - Hacienda Apartments 708 West 4th St., San Bernardino, CA	Presentation re ICLS Services	Seniors	15 7.4						
5/25/2017	Option House San Bernardino, CA	Domestic Violence, Elder Abuse, ICLS Services	DV Victims, DV Providers	15 4.5						
6/25/2017	San Bernardino Senior Center 600 W. Fifth St., San Bernardino, CA	ICLS Services Provided; Wills vs Trust	Senior Companion Program	25 2						

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 21 AAA Name:

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: (951) 368-2541 or (951-368- Provider Contact Email: dmoore@icls.org or nmbi

67

Total Unduplicated Client Count for Quarter: 70

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 373

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 15 Two or More Races: 65-74: 32 Caucasian: 46 75-84: African American: 19 15 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 70 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 27 Chinese: Female: 43 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 70 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 26 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 21 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 9 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 22 0 Greatest Economic Need (Minority): Total: 70 11 Greatest Economic Need (Non-Minority): 3 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 21 AAA Name:

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: (951) 368-2541 or (951-368- Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Pro			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Lega Representa
DNSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	3	1	
A2. Contracts/Warranties:	6	2	0	
A3. Other Consumer/Finance:	2	2	0	
IPLOYMENT				
B1. Discrimination:	0	0	0	
B2. Other Employment:	0	0	0	
MILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	
C2. Conservatorship:	0	0	0	
C3. Other Family:	3	1	0	
ALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	0	1	
D2. Medicare:	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	
DUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	24	18	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	1	
E3. Other Housing:	2	2	1	
COME MAINTENANCE				
F1. Social Security:	0	0	1	
F2. Supplemental Security Income (SSI):	3	2	1	
F3. Pensions/Retiree Benefits:	0	0	0	
F4. Other Income Maintenance:	3	0	0	

Fiscal Year: 2	201	6-20	17
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Oı	12	rt	•	1	

PSA: 21 AAA Name:					
AAA Contact Name:	AAA C	ontact Phone:		AAA Contact Email:	
Provider Name: Inland Counties Legal	Services, Inc.	Cou	ınty(ies): Riverside		
Provider Contact Name: Darrell K. Moore,	Interim Executi Provide	er Contact Phone: (951)	368-2541 or (951-368-	Provider Contact Email:	dmoore@icls.org or nmbi
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	1	1	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	10	7	5	0	
H2. Advance Health Care Directives (AHCD)	: 1	1	3	0	
H3. Financial Powers of Attorney:	0	1	1	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUAR	TER: 72	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		43	19	5	
TOTAL ESTIMATED CASE WORK	( HOURS SPENT:	352			
OUTF	REACH/COMMUNITY EDI	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL (	OUTREACH ACTIVITIES	IN THE QUARTER:	4		
TOTAL ESTIMATED # OF SPECIAL OUTRE	ACH ACTIVITY HOURS	IN THE QUARTER:	14		
INFORMATION O	N COMMUNITY LEGAL I	EDUCATION PROGRAM	S/ACTIVITIE		
Date Location Topic (If Applicable)		Targeted /	Audience	Est # of Est. Participants Hours	
	h Fair: distributed materia us areas of law, answered			300 6.9	
TOTAL # OF COMMUNITY LEGAL EI			1		

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714 571-5243 Provider Contact Email: Iluu@legal-aid.com

County(ies): Orange

Total Unduplicated Client Count for Quarter: 602

Total Cases Closed in Quarter: 593

Total Units of Service for Quarter (Unit=1 Hour): 1908

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 187 Two or More Races: 20 65-74: 252 Caucasian: 381 75-84: African American: 113 16 85+: Native American/Native Alaskan: 50 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 602 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 223 Chinese: 8 Female: 379 Filipino: 11 Client Declined to Provide Information: 0 Japanese: 1 Total: 602 Korean: 4 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 21 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 408 Institutionalized: Samoan: 7 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 112 Race Unknown/Some Other Race: 131 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 200 602 Greatest Economic Need (Non-Minority): 72 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714 571-5243 Provider Contact Email: Iluu@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	81	60	20	1	
A2. Contracts/Warranties:	20	19	1	0	
A3. Other Consumer/Finance:	10	10	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	24	18	4	2	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	49	43	6	0	
C2. Conservatorship:	4	3	0	1	
C3. Other Family:	21	21	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	67	60	7	0	
D2. Medicare:	28	20	6	0	
D3. Other Health/Community Based Care:	29	15	11	1	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	72	63	4	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	9	1	1	
E3. Other Housing:	38	37	1	0	
INCOME MAINTENANCE					
F1. Social Security:	11	11	0	0	
F2. Supplemental Security Income (SSI):	25	19	6	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	5	4	1	0	

Fiscal Year: 2016-2017

5/13/17

Anaheim

Quarter: 4

**PSA**: 22 AAA Name: Orange County Office on Aging AAA Contact Email: AAA Contact Name: AAA Contact Phone: Provider Name: Legal Aid Society of Orange County County(ies): Orange Provider Contact Name: Laura D. Luu Provider Contact Phone: 714 571-5243 Provider Contact Email: Iluu@legal-aid.com **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 2 1 0 G2. Elder Abuse/Neglect/Exploitation: 6 1 0 43 G3. Other Individual Rights: 42 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 26 3 29 0 H2. Advance Health Care Directives (AHCD): 8 9 1 0 H3. Financial Powers of Attorney: 0 0 0 0 H4. Other Miscellaneous: 15 11 4 0 **TOTAL CASES OPENED IN QUARTER:** TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 602 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 507 78 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1908 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES** Date Location Type of Outreach Activity Groups Targeted By Est. Est # of Outreach People Hours (If Applicable) Reached 4/11/17 Garden Grove Nhan Hoa Clinic Vietnamese Seniors 12 Garden Grove Alzheimer's Education Meeting Seniors 2 4/13/17 1 4/26/17 Cypress Cypress Senior Center Outreach Fair Seniors 30 1 100 3 4/29/17 Irvine Family Forwards Community/Resource Fair Community Vietnamese Community of OC 5/2/17 Santa Ana Vietnamese Seniors 25 1

Community

200

6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

21st Annual Western BBQ Health & Legal

Fiscal Year: 2016-2017

Quarter: 4

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: Laura D. Luu Provider Contact Phone: 714 571-5243 Provider Contact Email: Iluu@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/18/17	Westminster	Mental Health Awareness Fair	Seniors	50	2
5/25/17	Placentia	Hacienda Mobile Home Park	Seniors	50	2
6/2/17	Santa Ana	Covered OC	Community	2	2
6/3/17	Santa Ana	UCI Family Health Center	Seniors	92	4
6/8/17	Westminster	Vietnamese Workshop	Vietnamese Seniors	12	1
6/9/17	Westminster	CalOptima Informational Services	Community	15	2
6/14/17	Orange	OC Community Workgroup Meeting	Community Partners	7	1.5
6/14/17	Orange	Network Luncheon with APS	Community	30	1.5
6/20/17	Santa Ana	OCC Town Hall	Community	48	4
6/24/17	Santa Ana	UCI Family Health Center	Community	200	4
6/8/17	Santa Ana	OCCORD Citizenship Fair	Community	200	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 32

Fiscal Year: 2016-2017

Quarter: 4

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858 505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro Provider Contact Phone: 858 565-8772 x208 Provider Contact Email: mhurtado@seniorlaw-sd.

> Total Unduplicated Client Count for Quarter: 973

> > Total Cases Closed in Quarter: 973

Total Units of Service for Quarter (Unit=1 Hour): 1203

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS								
IN CASES OPENED THIS QUARTER								
CLIENT AGE 60-64:	205	CLIENT RACE Two or More Races:	1					
65-74:		Caucasian:						
•••	437		725					
75-84:	218	African American:	63					
85+:	113	Native American/Native Alaskan:	3					
Client Declined to Provide Information:	0	Asian/Pacific Islander						
Total:	973	Asian Indian:	2					
CLIENT GENDER		Cambodian:	0					
Male:	649	Chinese:	2					
Female:	324	Filipino:	29					
Client Declined to Provide Information:	0	Japanese:	3					
Total:	973	Korean:	0					
OTHER CLIENT CHARACTERISTICS		Laotian:	0					
Frail/Disabled:	664	Vietnamese:	2					
Homebound:	6	Guamanian:	1					
Lives Alone:	552	Hawaiian:	0					
Institutionalized:	9	Samoan:	0					
Suspected Victim of Elder Abuse/Exploitation:	30	Other Asian/Pacific Islander:	6					
Limited English:	145	Race Unknown/Some Other Race:	136					
Rural:	8	Client Declined to Provide Information:	0					
Greatest Economic Need (Minority):	100	Total:	973					
Greatest Economic Need (Non-Minority):	304							
Greatest Economic Need (Minority Status Unknown): 36								
CLIENT ETHNICITY								
Hispanic/Latino:	131							

Fiscal Year: 2016-2017

Quarter: 4

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858 505-6533 AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro Provider Contact Phone: 858 565-8772 x208 Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	65	65	0	0	
A2. Contracts/Warranties:	89	87	2	0	
A3. Other Consumer/Finance:	22	22	0	0	
EMPLOYMENT					
B1. Discrimination:	3	3	0	0	
B2. Other Employment:	8	8	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	23	23	0	0	
C2. Conservatorship:	11	11	0	0	
C3. Other Family:	3	3	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	15	15	0	0	
D2. Medicare:	1	1	0	0	
D3. Other Health/Community Based Care:	50	50	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	127	121	6	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	77	77	0	0	
E3. Other Housing:	71	70	1	0	
INCOME MAINTENANCE					
F1. Social Security:	28	28	0	0	
F2. Supplemental Security Income (SSI):	14	14	0	0	
F3. Pensions/Retiree Benefits:	11	11	0	0	
F4. Other Income Maintenance:	11	11	0	0	

Fiscal Year: 2016-2017

Quarter: 4

PSA: 23 AAA Name: A	Aging & Independence	Services o	f San Diego Aging and	Independence Servic	es	
AAA Contact Name: Marilyn Driscoll		AAA C	Contact Phone: 858 505	AAA Contact Email: Marilyn.driscoll@sdcounty.d		
Provider Name: Elder Law & A	Advocacy		Co	ounty(ies): San Diego		
Provider Contact Name: Manue	l Hurtado Castro	Provider Contact Phone: 858 565-8772 x208			Provider Contact Email: mhurtado@seniorlaw-se	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		4	4	0	0	
G2. Elder Abuse/Neglect/Exploita	tion:	62	61	1	0	
G3. Other Individual Rights:		58	58	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:		157	133	24	0	
H2. Advance Health Care Directiv	res (AHCD):	16	11	5	0	
H3. Financial Powers of Attorney:		37	30	7	0	i
H4. Other Miscellaneous:		10	9	1	0	
TOTAL CASES OPENED	IN QUARTER:	973	TOTAL CASES CLOS	SED IN QUARTER BY	CASE CLOSED CODE	
	r		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	l
			926	47		<del>.</del>
TOTAL FORMATED 0.	or work hours on			1	j 0	
TOTAL ESTIMATED CA	ISE WORK HOURS SP	ENT: J	1200			
	OUTREACH/COM	MUNITY ED	UCATION ACTIVITIES	DATA		
						•
	SPECIAL OUTREACH			0		
TOTAL ESTIMATED # OF SPECI	AL OUTREACH ACTIVI	TY HOURS	IN THE QUARTER:	0		
INFORI	MATION ON COMMUN	TY LEGAL	EDUCATION PROGRAI	MS/ACTIVITIE		
Date Location (If Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours	
4/20/2017 APS Presentation Elder Law, Senior Legal Ser Conservatorships, Wills and Abuse/Scams				Senior 60+		
TOTAL # OF COMMUNITY TOTAL ESTIMATED # OF COMMUNITY				3		

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro Provider Contact Phone: 760 439-2535 x205 Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 184

Total Cases Closed in Quarter: 184

Total Units of Service for Quarter (Unit=1 Hour): 270

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 46 Two or More Races: 65-74: 71 Caucasian: 34 75-84: African American: 49 7 85+: Native American/Native Alaskan: 18 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 184 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 77 Chinese: Female: 107 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 184 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 55 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 80 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 69 Race Unknown/Some Other Race: 143 Client Declined to Provide Information: Rural: 175 0 Greatest Economic Need (Minority): Total: 75 184 Greatest Economic Need (Non-Minority): 13 Greatest Economic Need (Minority Status Unknown): 1 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manuel A. Hurtado Castro* Provider Contact Phone: *760 439-2535 x205* Provider Contact Email: *mhurtado@seniorlaw-sd.* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)   Counsel and Advice (CA)   Services (LAS)   Representation						
Counsel and Advice (CA)   Services (LAS)   Representation						
Advice (CA)   Services (LAS)   Representation	(Total Cases Opened by Legal Problem Co	de)	(Total Cases Close	d by Case Closing Code &	Legal Problem Code)	
CONSUMER/FINANCE  A1. Bankruptcy/Debt Collection:  A2. Contracts/Warranties:  20 10 10 10 A3. Other Consumer/Finance:  11 7 4  EMPLOYMENT  B1. Discrimination:  B2. Other Employment:  C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  HEALTH/COMMUNITY BASED CARE  D1. Medi-Cal/Medicaid:  D2. Medicare:  D3. Other Health/Community Based Care:  T0. Other Health/Community Based Care:  T1. Landlord-Tenant (Subsidized or Private Housing):  E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:  E3. Other Housing:  E1. Social Security:  F1. Social Security:  F2. Supplemental Security Income (SSI):  4 0 0 0 0 0 0 0 0 1 0 1 0 1 0 1 0 0 1 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0						
A1. Bankruptcy/Debt Collection:			7101100 (071)	COLVIDOS (E/10)	riopresentation (Err)	
A2. Contracts/Warranties: 20 10 10 10 A3. Other Consumer/Finance: 11 7 4  EMPLOYMENT  B1. Discrimination: 0 0 0 0 0 B2. Other Employment: 2 2 2 0 0  FAMILY  C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: 2 4 1 1 0 1 1 0 0  HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: 3 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0						
A3. Other Consumer/Finance: 11 7 4 4    EMPLOYMENT  B1. Discrimination: 0 0 0 0 0   B2. Other Employment: 2 2 2 0 0    FAMILY  C1. Divorce/Custody/Visitation/Support/ 5 4 1   Grandparents Rights: 2 2 2 2   C3. Other Family: 4 2 2 2 2   C3. Other Family: 1 1 0 0    HEALTH/COMMUNITY BASED CARE  D1. Medi-Cal/Medicaid: 3 3 3 0   D2. Medicare: 0 0 0 0 0 0   D3. Other Health/Community Based Care: 7 5 2    HOUSING  E1. Landlord-Tenant (Subsidized or Private Housing): 2 2 11 1 14   E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 2 11 1 14   E3. Other Housing: 19 13 6    INCOME MAINTENANCE  F1. Social Security: 4 3 1 1   F2. Supplemental Security Income (SSI): 4 4 0 0					0	
## B1. Discrimination:  B1. Discrimination:  B2. Other Employment:  C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  C3. Other Family:  C4. C2. C2. C3. C4. C4. C4. C4. C4. C4. C4. C4. C4. C4	,	20	10	10	0	
B1. Discrimination:     B2. Other Employment:     2	A3. Other Consumer/Finance:	11	7	4	0	
## B2. Other Employment:    PAMILY	EMPLOYMENT					
## C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  ## C3. Other Family:  ## C4. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  ## C4. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C3. Other Family:  ## C4. Divorce/Custody/Visitation/Support/ Grandparents Rights:  ## C2. Divorce/Custody/Visitation/Support/ Grandparents Rights:  ## C3. Other Family:  ## C3. Other Family:  ## C3. Other Health/Community Based Care:  ## C4. Divorce/Care Add	B1. Discrimination:	0	0	0	0	
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  HEALTH/COMMUNITY BASED CARE  D1. Medi-Cal/Medicaid:  D2. Medicare:  D3. Other Health/Community Based Care:  D3. Other Health/Community Based Care:  T4. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:  E3. Other Housing:  D3. Other Housing:  D4. Table Ta	B2. Other Employment:	2	2	0	0	
Grandparents Rights:  C2. Conservatorship:  C3. Other Family:  HEALTH/COMMUNITY BASED CARE  D1. Medi-Cal/Medicaid:  D2. Medicare:  D3. Other Health/Community Based Care:  D3. Other Health/Community Based Care:  T3. Other Health/Community Based Care:  HOUSING  E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:  E3. Other Housing:  D3. Other Health/Community Based Care:  D4. The Maintenance F1. Social Security:  F3. Supplemental Security Income (SSI):  D5. The Maintenance F2. Supplemental Security Income (SSI):  D6. The Maintenance F3. Supplemental Security Income (SSI):  D7. The Maintenance F3. Supplemental Security Income (SSI):  E4. The Maintenance F3. Supplemental Security Income (SSI):  E4. The Maintenance F3. Supplemental Security Income (SSI):  E4. The Maintenance F3. Supplemental Security Income (SSI):  E5. Supplemental Security Income (SSI):  E6. The Maintenance F3. Supplemental Security Income (SSI):  E7. Supplemental Security Income (SSI):  E8. The Maintenance F3. Supplemental Security Income (SSI):	FAMILY					
C3. Other Family:    1		5	4	1	0	
D1. Medi-Cal/Medicaid:   3   3   0	C2. Conservatorship:	4	2	2	0	
D1. Medi-Cal/Medicaid:  D2. Medicare:  D3. Other Health/Community Based Care:  HOUSING  E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:  E3. Other Housing:  D1. Medi-Cal/Medicaid:  D2. Medicare:  D3. Other Health/Community Based Care:  D3. Other Health/Community Based Care:  D4. D5. D6. D7. D6. D7. D7. D7. D7. D7. D7. D7. D7. D7. D7	C3. Other Family:	1	1	0	0	
D2. Medicare:	HEALTH/COMMUNITY BASED CARE		·	•		
D3. Other Health/Community Based Care:    Thousing   F1. Landlord-Tenant (Subsidized or Private Housing):   E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:   E3. Other Housing:   19   13   6	D1. Medi-Cal/Medicaid:	3	3	0	0	
HOUSING  E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:  E3. Other Housing:  INCOME MAINTENANCE  F1. Social Security:  F2. Supplemental Security Income (SSI):  E3. Other Housing:  E3. Other Housing:  E4. Supplemental Security Income (SSI):  E3. Other Housing:  E4. Supplemental Security Income (SSI):  E3. Other Housing:  E4. Supplemental Security Income (SSI):  E4. O O O O O O O O O O O O O O O O O O O	D2. Medicare:	0	0	0	0	
E1. Landlord-Tenant (Subsidized or Private Housing):  E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:  E3. Other Housing:  INCOME MAINTENANCE  F1. Social Security:  F2. Supplemental Security Income (SSI):  1 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	D3. Other Health/Community Based Care:	7	5	2	0	
Private Housing):  E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:  E3. Other Housing:  19  13  6  INCOME MAINTENANCE  F1. Social Security:  F2. Supplemental Security Income (SSI):  4  4  0	HOUSING					
Foreclosure/Reverse Mortgages:  E3. Other Housing:  INCOME MAINTENANCE  F1. Social Security:  F2. Supplemental Security Income (SSI):  4  4  6  10  11  12  13  10  10  11  11  12  13  10  10  10  10  10  10  10  10  10		1	0	1	0	
INCOME MAINTENANCE F1. Social Security: F2. Supplemental Security Income (SSI):  4  3  1  0		25	11	14	0	
F1. Social Security:  4 3 1 F2. Supplemental Security Income (SSI):  4 4 0	E3. Other Housing:	19	13	6	0	
F2. Supplemental Security Income (SSI):  4  0	INCOME MAINTENANCE					
	F1. Social Security:	4	3	1	0	
	F2. Supplemental Security Income (SSI):	4	4	0	0	
F3. Pensions/Retiree Benefits: 0 0 0	F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance: 5 2 3	F4. Other Income Maintenance:	5	2	3	0	

Fiscal Year: 2016-2017

Quarter: 4

PSA: 24 AAA Name: Imperia	al County Area A	lgency o	n Aging				
AAA Contact Name: Karla Flores		AA	A Contact Phone	:		AAA Contact Email:	
Provider Name: Elder Law & Advoc	acy			Cou	ınty(ies): Imperial		
Provider Contact Name: Manuel A. Hu	ırtado Castro	Pro	ovider Contact Ph	one: <b>760 4</b> 3	39-2535 x205	Provider Contact Ema	il: <i>mhurtado@seniorlaw-sc</i>
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:		0		0	0	(	
G2. Elder Abuse/Neglect/Exploitation:		5		4	1		
G3. Other Individual Rights:		13		6	7		
MISCELLANEOUS							_
H1. Estate Planning/Wills/Trusts:		32		7	25		
H2. Advance Health Care Directives (AF	ICD):	5		2	3		)
H3. Financial Powers of Attorney:		11		4	7		)
H4. Other Miscellaneous:		3		3	0		
TOTAL CASES OPENED IN QU	JARTER:	184	TOTAL CAS	SES CLOSI	ED IN QUARTER BY	CASE CLOSED CODE	
			TOTAL COU AND ADV		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	_
				97	87		
TOTAL ESTIMATED CASE W	ORK HOURS SP	ENT:	268				
0	UTREACH/COM	MUNITY	EDUCATION AC	TIVITIES D	ATA		
TOTAL # OF SPECI	AL OUTREACH	ACTIVITI	ES IN THE OUA	отер.	0		
TOTAL ESTIMATED # OF SPECIAL OU							
					0		
INFORMATIO	N ON COMMUN	ITY LEG	AL EDUCATION	PROGRAM	S/ACTIVITIE		
Date Location T (If Applicable)	opic			Targeted A	Audience	Est # of Est. Participants Hours	
	Spanish Presentat about wills, POA 8			Seniors 60	)+	37 2	
TOTAL # OF COMMUNITY LEGA	L EDUCATION P	ROGRAI	MS IN THE QUAR	RTER:	1		
TOTAL ESTIMATED # OF COMMUNITY L					2		
	= == := == == = = = = = = = = = = = = =						

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213 202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: *Maral Ishkanian* Provider Contact Phone: *323 549-5817* Provider Contact Email: *mlshkanian@bettzedek.or* 

Total Unduplicated Client Count for Quarter: 224

Total Cases Closed in Quarter: 152

Total Units of Service for Quarter (Unit=1 Hour): 2536

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 31 Two or More Races: 3 65-74: 83 Caucasian: 126 75-84: African American: 59 56 85+: Native American/Native Alaskan: 0 51 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 224 Asian Indian: **CLIENT GENDER** Cambodian: Male: 72 Chinese: Female: 149 Filipino: Client Declined to Provide Information: 3 Japanese: Total: 224 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 142 Vietnamese: 0 Homebound: 7 Guamanian: 0 Lives Alone: Hawaiian: 116 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 18 4 Limited English: 54 Race Unknown/Some Other Race: 26 Client Declined to Provide Information: Rural: 0 3 Greatest Economic Need (Minority): Total: 224 57 Greatest Economic Need (Non-Minority): 66 Greatest Economic Need (Minority Status Unknown): 15 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213 202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles County

Provider Contact Name: *Maral Ishkanian* Provider Contact Phone: *323 549-5817* Provider Contact Email: *mIshkanian@bettzedek.or* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	6	5	0
A2. Contracts/Warranties:	3	0	0	0
A3. Other Consumer/Finance:	6	4	6	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	8	2	0	3
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	14	1	7	1
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	1	0	1
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	7	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	26	25	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	10	1	1
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	6	5	2	0
F2. Supplemental Security Income (SSI):	8	2	4	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	2	0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 25 AAA Name: City of Los Angele	es-Department o	f Aging				
AAA Contact Name: Francisco Guillermo	AAA C	ncisco.guillermo@lacity.or				
Provider Name: Bet Tzedek	County(ies): Los Angeles County					
Provider Contact Name: Maral Ishkanian	Provid	er Contact Phone: 323 5	49-5817	Provider Contact Email:	mlshkanian@bettzedek.or	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	3	3	0	0		
G2. Elder Abuse/Neglect/Exploitation:	19	2	0	0		
G3. Other Individual Rights:	24	2	0	6		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	20	11	5	0		
H2. Advance Health Care Directives (AHCD):	7	1	7	0		
H3. Financial Powers of Attorney:	0	0	0	0		
H4. Other Miscellaneous:	8	11	2	0		
TOTAL CASES OPENED IN QUARTER:	194	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		96	42	14		
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	2536				
OUTREACH/0	COMMUNITY ED	UCATION ACTIVITIES D	DATA			
TOTAL # OF SPECIAL OUTREA	ACH ACTIVITIES	IN THE OUARTER:	0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH A		_				
TOTAL ESTIMATED # OF SPECIAL OUTREACH AN	SHALL HOOKS	IN THE QUARTER:	0			
TOTAL # OF COMMUNITY LEGAL EDUCATION	ON PROGRAMS	IN THE QUARTER:	0			
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDU			0			
			Ü			

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton AAA Contact Phone: 707 995-4660 AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707 513-1023 Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 79

Total Cases Closed in Quarter: 84

Total Units of Service for Quarter (Unit=1 Hour): 601

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 65-74: 44 Caucasian: 59 75-84: African American: 12 0 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 79 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 30 Chinese: Female: 49 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 79 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 53 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 44 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 22 0 Limited English: 6 Race Unknown/Some Other Race: 11 Client Declined to Provide Information: Rural: 69 3 Greatest Economic Need (Minority): Total: 79 11 Greatest Economic Need (Non-Minority): 43 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton AAA Contact Phone: 707 995-4660 AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707 513-1023 Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	6	2	0
A2. Contracts/Warranties:	5	4	0	0
A3. Other Consumer/Finance:	4	4	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	5	1	1
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	3	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	39	32	9	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 26 AAA Name: AAA of Mendocino and	Lake Cou	unties			
AAA Contact Name: Teresa Newton	AAA	Contact Phone: 707 995	i-4660	AAA Contact Email: tne	vton@dss.co.lake.ca.us
Provider Name: Legal Services of Northern Californ	ia	Со	unty(ies): <i>Mendocin</i> e	o and Lake	
Provider Contact Name: Angelica M. Millan	Prov	ider Contact Phone: <b>707</b> 5	13-1023	Provider Contact Email:	amillan@lsnc.net
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	3	2	1	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	2	2	1	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	0	0	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	79	TOTAL CASES CLOS	ED IN QUARTER BY O	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		66	17	1	
TOTAL ESTIMATED CASE WORK HOURS SP	ENT:	587			

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
	INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				
4/19/17	Clearlake	Brochures to CCHAP	Low Income, Disabled and	27 0.2				
5/8/17	Lakeport	Brochures to Lake Co Law Library	Court Users	30 0.2				
5/17/17 6/	Ukiah	Community Health Improvement Plan- Poverty Action Team Meeting	Community Members and Social Service Providers	20 3.1				
6/14/17	Lakeport	Brochures to Tribes and Lake CPS	Tribes, Tribal Members, Social Services Providers, Social Service consumers	60 0.2				
5/18/17, 6/	Ukiah	Community Health Improvement Plan- Housing Action Team meeting	Housing providers	50 3				
6/26/17	Ukiah	MDT meeting	Organizations servicing the elderly and/or disabled	12 0.9				

Fiscal Year: 2016-2017

Quarter: 4

AAA Contact Nam	ne: Teresa Newto	n	AAA Contact Pho	ne: <i>707 995-4660</i>	AAA Contact Email: tnewt	on@dss.co.lake.ca.u
Provider Na	ame: <i>Legal Servic</i>	es of Northern Californ	ia	County(ies): Mendo	cino and Lake	
Provider Co	ntact Name: Angel	ica M. Millan	Provider Contact	Phone: 707 513-1023	Provider Contact Email: au	millan@lsnc.net
Date	Location	Topic		Targeted Audience	Est # of Est.	
ΙΙΩΤΩ		Topic		rargeted Addience	Participants Hours	
Date	(If Applicable)				i artioipanto riodio	

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon AAA Contact Phone: 707 565-5956 AAA Contact Email: rcoxon@schsd.org

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707 542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 173

Total Cases Closed in Quarter: 182

Total Units of Service for Quarter (Unit=1 Hour): 1121

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 47 Two or More Races: 65-74: 87 Caucasian: 162 75-84: African American: 26 4 85+: Native American/Native Alaskan: 13 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 173 Asian Indian: **CLIENT GENDER** Cambodian: Male: 50 Chinese: Female: 123 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 173 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 57 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 82 Institutionalized: 3 Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 34 1 Limited English: 6 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 31 0 Greatest Economic Need (Minority): Total: 14 173 Greatest Economic Need (Non-Minority): 87 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon AAA Contact Phone: 707 565-5956 AAA Contact Email: rcoxon@schsd.org

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707 542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	4	3	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	10	4	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	19	6	3	2
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	83	35	23	31
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 27 AAA Name: Sonoma County Area Agency on Aging AAA Contact Name: Rhiannon Coxon AAA Contact Phone: 707 565-5956 AAA Contact Email: rcoxon@schsd.org Provider Name: Legal Aid of Sonoma County County(ies): Sonoma Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707 542-6664 Provider Contact Email: rrubinoff@legalaidsc.com **INDIVIDUAL RIGHTS** G1. Immigration/Naturalization: 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 23 25 7 11 G3. Other Individual Rights: 0 0 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 4 7 15 0 5 2 H2. Advance Health Care Directives (AHCD): 9 0 H3. Financial Powers of Attorney: 0 0 0 0 H4. Other Miscellaneous: 3 2 0 0 TOTAL CASES OPENED IN QUARTER: TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE 174 TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION 51 86 45 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1086

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA						
INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached			
4/4/2017	Sebastopol	184 Benefit and Legal Aid Presentation (Rialto Cinemas)	Elder/General Public	350 5			
4/12/2017	Sebastopol	Informational Presentation (Burbank Heights/Orchard Senior Housing)	Elders	30 3			
4/13/2017	Sonoma	Informational Presentation (Seven Flags Mobile Home Park)	Elders	35 5.5			
5/17/2017	Petaluma	Informational Presentation (AAA Meeting)	Service Providers	25 3.5			
6/19/2017	Rohnert Part	Informational Presentation (Charles Street)	Elders	10 4			
6/2/2017	Santa Rosa	Informational Table (Mark West Civic Engagement)	General Public	80 3			

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

Fiscal Year: 2016-2017

Quarter: 4

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon AAA Contact Phone: 707 565-5956 AAA Contact Email: rcoxon@schsd.org

Provider Name: Legal Aid of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707 542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE							
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours			
4/2/2017	SRJC	Family Planning/Guardianship for Immigrant Families	Immigrant Families	150 8			
5/5/2017	Vintage Chateau	Tenant's Rights for Seniors	Elder Tenants	18 2			
5/10/2017	Linkages	Tenant's Rights for Seniors	Service Providers	7 1			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@baylegal.org

County(ies): Napa

Total Unduplicated Client Count for Quarter: 76

Total Cases Closed in Quarter: 21

Total Units of Service for Quarter (Unit=1 Hour): 253

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 12 Two or More Races: 65-74: Caucasian: 33 71 75-84: African American: 23 3 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 76 Asian Indian: **CLIENT GENDER** Cambodian: Male: 31 Chinese: Female: 45 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 76 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 34 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 38 Institutionalized: Samoan: 20 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 3 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): 7 Total: 76 Greatest Economic Need (Non-Minority): 36 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid
Provider Contact Name: Kristi Lesnewich

County(ies): Napa

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	5	2	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	3	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid County(ies): Napa

Provider Contact Name: Kristi Lesnewich Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@baylegal.org

Provider Contact Name: <i>Kristi Lesnewich</i>	Р	rovider Contact Phone: <b>707-2</b>	259-0579	Provider Contact Email:
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	44	9	4	0
H2. Advance Health Care Directives (AHCD):	3	0	0	0
H3. Financial Powers of Attorney:	6	0	0	0
H4. Other Miscellaneous:	5	1	0	0
TOTAL CASES OPENED IN QUARTER:	76	TOTAL CASES CLOS	SED IN QUARTER BY (	CASE CLOSED CODE
·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		17	4	0
TOTAL FORMATED CASE WORK HOUSE				

TOTAL ESTIMATED CASE WORK HOURS SPENT:

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA								
INFORMATION ON SPECIAL OUTREACH ACTIVITIES									
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached					
4/5/16	Calistoga Apartments	Bay Area Legal Aid Services	Low Income Latino Seniors	16 4					
5/5/16	Calistoba Mobile Park Rancho De Calistoga	Importance of estate planning	Low income seniors	35 3					
05/12/16	Napa Creek Mano Low Income Senior Residence	Importance of estate planning	Low income Seniors	8 1					
5/12/16	Rohlffs Manor Low Income Senior Housin	Importance of estate planning	low income seniors	14 1					
5/17/16	QVMC Care Network	Bay Area Legal Aid Services	Service providers	22 1					
5/17/16	The Reserve Low Income Senior Residence	Importance of estate planning	low income seniors	28 0					
6/16/16	Napa Community college	Elder Abuse Awareness	Seniors	50 2					

Fiscal Year: 2016-2017

Quarter: 4

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Bay Area Legal Aid County(ies): Napa

Provider Contact Name: *Kristi Lesnewich* Provider Contact Phone: 707-259-0579 Provider Contact Email: *klesnewich@baylegal.org* 

12

0

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530 642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: *Michelle Ward* Provider Contact Phone: *530 621-6154* Provider Contact Email: *michelle.ward@edcgov.u* 

Total Unduplicated Client Count for Quarter: 466

Total Cases Closed in Quarter: 1065

Total Units of Service for Quarter (Unit=1 Hour): 1658

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 57 Two or More Races: 65-74: 212 Caucasian: 445 75-84: African American: 119 2 85+: Native American/Native Alaskan: 66 Asian/Pacific Islander Client Declined to Provide Information: 12 Total: 466 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 193 Chinese: Female: 273 Filipino: 3 Client Declined to Provide Information: 0 Japanese: Total: 466 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 34 Vietnamese: 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 132 Institutionalized: 2 Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 13 0 Limited English: 2 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 466 1 Greatest Economic Need (Minority): Total: 3 466 Greatest Economic Need (Non-Minority): 139 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530 642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: *Michelle Ward* Provider Contact Phone: *530 621-6154* Provider Contact Email: *michelle.ward@edcgov.u* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	11	6	5	0
A2. Contracts/Warranties:	4	0	2	0
A3. Other Consumer/Finance:	99	97	1	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	3	0	0
C2. Conservatorship:	2	0	0	0
C3. Other Family:	16	10	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	16	11	2	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	3	7	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	23	18	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	22	13	10	0
E3. Other Housing:	39	23	0	5
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	3	1	2	0

Fiscal Year: 2016-2017

5/18/17

6/26/17

EDC STRS Meeting -

Society for the Blind,

Folsom

Placerville

Quarter: 4

	Dorado County Area A						
AA Contact Name: Yasmin Hichborn		AAA Conta	ct Phone: 530 642		-	smin.hichborn@edcgov.us	
Provider Name: Senior Legal Se	rvices		Co	unty(ies): El Dorado	County		
Provider Contact Name: Michelle I	Vard	Provider Co	ontact Phone: 530 6	21-6154	Provider Contact Email: michelle.ward@edcgov		
IVIDUAL RIGHTS							
G1. Immigration/Naturalization:		1	1	0	0		
G2. Elder Abuse/Neglect/Exploitation	ո։ 🗀 🤃	29	12	8	2		
G3. Other Individual Rights:		2	1	0	0		
CELLANEOUS							
H1. Estate Planning/Wills/Trusts:	3:	12	155	134	0		
H2. Advance Health Care Directives	(AHCD): 23	30	112	130	0		
H3. Financial Powers of Attorney:	2.	38	112	135	0		
H4. Other Miscellaneous:		19	16	0	0		
TOTAL CASES OPENED IN	QUARTER: 10	89 TO	TAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE		
	r	TO	TAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
			608	449	8		
TOTAL ESTIMATED CASE	WORK HOURS SPEN	T: 16	558				
	OUTREACH/COMMU	INITY EDUCA	TION ACTIVITIES [	DATA			
TOTAL # OF SP	ECIAL OUTREACH AC	TIVITIES IN TI	HE QUARTER:	0			
TOTAL ESTIMATED # OF SPECIAL				0			
INFORMA	TION ON COMMUNITY	LEGAL EDU	CATION PROGRAM	/IS/ACTIVITIE			
Date Location (If Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours		
4/17/17 Placerville Senior Center	Senior Legal Services		Seniors		35 2		
4/18/17 Placerville Senior	Senior Legal Services		Seniors		35 2		
Center							

Senior Legal Services

Legal Bucket List for Retirees

60

25

Seniors

Seniors

Fiscal Year: 2016-2017

Quarter: 4

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530 642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado County

Provider Contact Name: *Michelle Ward* Provider Contact Phone: *530 621-6154* Provider Contact Email: *michelle.ward@edcgov.u* 

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 110

Total Units of Service for Quarter (Unit=1 Hour): 476

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 19 Two or More Races: 65-74: 51 Caucasian: 124 75-84: African American: 41 2 85+: Native American/Native Alaskan: 20 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 131 Asian Indian: **CLIENT GENDER** Cambodian: Male: 42 Chinese: Female: 89 Filipino: Client Declined to Provide Information: Japanese: 0 Total: 131 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 8 Vietnamese: 0 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: 36 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 34 2 Limited English: 5 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 1 131 Greatest Economic Need (Non-Minority): 41 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2016-2017

Quarter: 4

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co			ES CLOSED IN QUART d by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	2	1	0
A2. Contracts/Warranties:	6	4	0	0
A3. Other Consumer/Finance:	6	6	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	6	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	5	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	1	0

Fiscal Year: 2016-2017

Quarter: 4

additor: 4										
PSA: 30	AAA Name: Star	nislaus County D	epartmen	nt of Aging and V	eterans Ser	rvices				
AAA Contact Name: Linda Lowe			Α	AA Contact Phone	: 209 525	-4612	AAA Conta	AAA Contact Email: Iowel@stancounty.com		
Provider Na	me: Dor v' Dor Senio	r Advocacy Netw	ork		Cor	unty(ies): <i>Stanisla</i>	IS			
Provider Cor	ntact Name: Joyce Gar	ndelman	Р	rovider Contact Ph	none: <b>209 5</b>	77-3814	Provider Co	ontact Email: <i>seniors</i>	sjoyce@gmail.co	
INDIVIDUAL RIGHT	S									
G1. Immigra	tion/Naturalization:		0		0	(		0		
G2. Elder Ab	use/Neglect/Exploitation	n:	34		9	1		1		
G3. Other In	dividual Rights:		0		0	(		0		
MISCELLANEOUS										
H1. Estate Pl	lanning/Wills/Trusts:		17		8	3		0		
H2. Advance	Health Care Directives (	(AHCD):	4		3	2		0		
H3. Financial	Powers of Attorney:		19		16	Ç		0		
H4. Other Mi	iscellaneous:		26		21			0		
TOTA	AL CASES OPENED IN	QUARTER:	131	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOS	SED CODE		
				TOTAL COU	-	TOTAL LIMITED ADD. SERVICES	TOTAL L REPRESEN			
					82	27		1		
тот	AL ESTIMATED CASE	WORK HOURS	SPENT:	455						
		OUTREACH/CO	MMUNIT	Y EDUCATION AC	TIVITIES D	ATA				
		INFORMATIO	N ON SP	ECIAL OUTREAC	H ACTIVITI	ES				
	Location (If Applicable)	Type of Outreac	h Activity		Groups Ta Outreach	argeted By	Est # of People	Est. Hours		

		INFORMATION ON SPECIAL OUTRE	ACH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours
4/26/17	Ceres Christian Terrace	Information on SLP Services	Seniors	10	2
4/17/17	Modesto Bristol Hospice	Information on SLP Services	Hospice Social Workers	20	3
5/19/17	Modesto Safe	Safe Seminar	Seniors	250	5
6/1/17	Modesto United Methodist Women	Information on Services, Elder Abuse Awareness Month	Women	40	2
4/22/17	Turlock Sunshine	Information on SLP Services/SCAMS	Seniors	30	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

Fiscal Year: 2016-2017

Quarter: 4

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209 525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

Date	Location (If Applicable)	Торіс	Targeted Audience	 # of rticipants	Est. Hours
5/8/17	AAA	COA Meeting/Jeff Denham	COA members	20	2.5
4/12/17	DA's Office	MDT Meeting	Grant partners	12	1.5
6/14/17	DA's Office	MDT Meeting	Grant partners	10	1.5
6/21/17	SLP Office	Long Term Car Facility Webinar	Elder Law Attorneys	0	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

Fiscal Year: 2016-2017

Hispanic/Latino:

Quarter: 4

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209 385-3000 ext 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Christopher Goodness Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: cgoodness@centralcalleg

86

Total Unduplicated Client Count for Quarter: 67

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 350

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 22 Two or More Races: 65-74: 24 Caucasian: 44 75-84: African American: 18 8 85+: Native American/Native Alaskan: 3 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 67 Asian Indian: **CLIENT GENDER** Cambodian: Male: 30 Chinese: Female: 37 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 67 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 19 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: Race Unknown/Some Other Race: 12 4 Client Declined to Provide Information: Rural: 2 1 Greatest Economic Need (Minority): Total: 67 16 Greatest Economic Need (Non-Minority): 16 Greatest Economic Need (Minority Status Unknown): 2 **CLIENT ETHNICITY**

Fiscal Year: 2016-2017

Quarter: 4

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209 385-3000 ext 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Christopher Goodness Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: cgoodness@centralcalleg

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	1	0
A2. Contracts/Warranties:	3	2	0	0
A3. Other Consumer/Finance:	2	1	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	0	2	1
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	3	0	4	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	27	15	10	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	2	0
E3. Other Housing:	2	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	1	0

Fiscal Year: 2016-2017

Quarter: 4

Quarter: 4					
PSA: 31 AAA Name: Merc	ced County Area Agency on A	Aging			
AAA Contact Name: Jaz Chima	AAA	Contact Phone: 209 38	5-3000 ext 5699	AAA Contact Email: jch	ima@hsa.co.merced.ca.us
Provider Name: Central California	a Legal Services	Co	ounty(ies): Merced		
Provider Contact Name: Christophe	er Goodness Provi	der Contact Phone: 209	386-1684 Merced 559 5	Provider Contact Email:	cgoodness@centralcalleg
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	4	0	0	0	
G2. Elder Abuse/Neglect/Exploitation	: 3	1	0	1	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	18	4	17	0	
H2. Advance Health Care Directives (	(AHCD): 10	3	6	0	
H3. Financial Powers of Attorney:	8	1	5	0	
H4. Other Miscellaneous:	1	1	0	0	
TOTAL CASES OPENED IN	QUARTER: 95	TOTAL CASES CLOS	SED IN QUARTER BY (	CASE CLOSED CODE	
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
		33	51	2	
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	335			
	OUTREACH/COMMUNITY EI	DUCATION ACTIVITIES	DATA		
	INFORMATION ON SPECI	AL OUTREACH ACTIVIT	TES		
Date Location (If Applicable)	Type of Outreach Activity	Groups T Outreach	argeted By	Est # of Est. People Hours	
(п дрикавне)				Reached	
4/6/17 Winton Social Club	General Outreach	Winton S	Seniors	30 2	
5/17/17 Merced County Fairgrounds	Older Americans Day	Merced (	County Seniors	60 3.5	
5/19/17 CCLS Merced	VLSP Simple Estates Clinic	Merced (	County Seniors	5 3	
6/28/17 Merced Senior Community Center	Panel on Elder Financial Abus Protection	e and Fraud Merced (	County Seniors	100 5	
TOTAL # 05 005					
	CIAL OUTREACH ACTIVITIES		4		
TOTAL ESTIMATED # OF SPECIAL (		,	14		
INFORMAT	TION ON COMMUNITY LEGAL	EDUCATION PROGRA	MS/ACTIVITIE		
Date Location (If Applicable)	Topic	Targeted	Audience	Est # of Est. Participants Hours	
5/19/17 CCLS Merced	VLSP Simple Estates Clinic	Merced 0	County Seniors	5 0.75	

Fiscal Year: 2016-2017

Quarter: 4

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209 385-3000 ext 5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Christopher Goodness Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: cgoodness@centralcalleg

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2016-2017

Quarter: 4

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillis AAA Contact Phone: 831 755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 511

Total Cases Closed in Quarter: 561

Total Units of Service for Quarter (Unit=1 Hour): 1896

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 122 Two or More Races: 65-74: 215 Caucasian: 459 75-84: African American: 112 22 85+: Native American/Native Alaskan: 62 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 511 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 192 Chinese: Female: 319 Filipino: Client Declined to Provide Information: 0 Japanese: 9 Total: 511 Korean: 3 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 24 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 147 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 11 3 Limited English: 200 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 212 0 Greatest Economic Need (Minority): Total: 11 511 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino: 102

Fiscal Year: 2016-2017

Quarter: 4

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillis AAA Contact Phone: 831 755-3425 AAA Contact Email: murray-phillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831 899-0492 Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	17	6	2	0
A2. Contracts/Warranties:	19	14	4	1
A3. Other Consumer/Finance:	25	53	15	2
EMPLOYMENT				
B1. Discrimination:	0	0	1	0
B2. Other Employment:	3	1	2	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	4	3	2
C2. Conservatorship:	15	4	5	5
C3. Other Family:	8	2	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	4	2	1
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	96	47	27	12
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	40	17	10	5
E3. Other Housing:	11	6	1	2
INCOME MAINTENANCE				
F1. Social Security:	12	6	1	3
F2. Supplemental Security Income (SSI):	10	4	4	2
F3. Pensions/Retiree Benefits:	2	0	1	0
F4. Other Income Maintenance:	5	1	0	5

Fiscal Year: 2016-2017

Quarter: 4								
PSA: 32	AAA Name: Mon	terey County	Area Agency o	n Aging				
AAA Contact Nan	me: Kathleen Murray-P	i-3425	AAA Contact Email:	murrayphillipsk@co.montere				
Provider Name: Legal Services for Seniors					Co	unty(ies): Monterey		
Provider Co	ontact Name: Kellie D. M	lorgantini	Provi	der Contact Ph	none: <i>831 8</i>	399-0492	Provider Contact Em	ail: <b>kellie@lssmc.net</b>
INDIVIDUAL RIGH	ITS							
G1. Immigr	ation/Naturalization:		2		0	2		0
G2. Elder Al	buse/Neglect/Exploitation	: [	7		5	2		0
G3. Other I	ndividual Rights:		1		12	1		6
MISCELLANEOUS	3							
H1. Estate F	Planning/Wills/Trusts:		123		43	27		14
H2. Advanc	e Health Care Directives (	AHCD):	25		3	19		1
H3. Financia	al Powers of Attorney:		31		9	16		4
H4. Other M	Miscellaneous:		43		15	89		3
тот	AL CASES OPENED IN	QUARTER:	511	TOTAL CA	SES CLOS	ED IN QUARTER BY (	CASE CLOSED COD	E
				TOTAL COL	-	TOTAL LIMITED	TOTAL LEGAL	
				AND AD\		ADD. SERVICES	REPRESENTATION	
					257	236	] (	58
то	TAL ESTIMATED CASE	WORK HOURS	S SPENT:	1628				
		OUTREACH/O	COMMUNITY E	DUCATION AC	TIVITIES I	DATA		
		INFORMAT	ION ON SPECI	AL OUTREAC	H ACTIVIT	IES		
Date	Location (If Applicable)	Type of Outre	ach Activity		Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
4/29/2017	San Carlos Church	Fundraiser			Commun	ity	290 250	1
5/19/2017	Bryson Hysperia	Community M	leeting		Seniors		25 10	
1/4/2017	St. Ansgar's Lutheran Church	Community P	resentatiion		Church/c	ommunity members	25 5	
	TOTAL # OF SPE	CIAL OUTREA	CH ACTIVITIES	S IN THE OUA	RTER:	3		
TOTAL ESTI	IMATED # OF SPECIAL					265		
TOTAL LOTT								
5 .			MUNITY LEGAL	. EDUCATION			E	
Date	Location (If Applicable)	Topic			Targeted	Audience	Est # of Est. Participants Hours	
5/17/2017	CSUMB - Volunteer Fair	Legal Advoca Services for S	cy volunteerism eniors	for Legal	CSUMB s	tudents	12 3	_

Fiscal Year: 2016-2017

Quarter: 4

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillis AAA Contact Phone: 831 755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: *Kellie D. Morgantini* Provider Contact Phone: *831 899-0492* Provider Contact Email: *kellie@lssmc.net* 

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

Fiscal Year: 2016-2017

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 4

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: **Danita Melton** Provider Contact Phone: **661 334-4669** Provider Contact Email: **dmelton@gbla.org** 

Total Unduplicated Client Count for Quarter: 135

Total Cases Closed in Quarter: 133

Total Units of Service for Quarter (Unit=1 Hour): 1125

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 45 Two or More Races: 65-74: 60 Caucasian: 110 75-84: African American: 23 17 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 135 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 65 Chinese: Female: 70 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 135 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 60 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 80 Institutionalized: Samoan: 1 0 8 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 5 Limited English: 22 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 46 0 Greatest Economic Need (Minority): Total: 135 51 Greatest Economic Need (Non-Minority): 46 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661 334-4669 Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					,
A1. Bankruptcy/Debt Collection:		18	17	1	0
A2. Contracts/Warranties:		4	5	0	0
A3. Other Consumer/Finance:		1	0	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		1	1	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		6	6	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		1	1	0	0
D2. Medicare:		1	1	0	0
D3. Other Health/Community Based Care:		2	1	1	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	4	6	36	4	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		7	6	1	0
E3. Other Housing:		9	7	0	0
INCOME MAINTENANCE					
F1. Social Security:		7	5	2	0
F2. Supplemental Security Income (SSI):		6	1	5	1
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		6	5	0	0

Fiscal Year: 2016-2017

Quarter: 4

PSA: 33	AAA Name: Ker	n County A	aina & A	Adult Servic	ces							
AAA Contact Name: <i>Mayte Olivas</i>		AAA Contact Phone: <i>661 868-0938</i>					AAA Contact Email: olivasm@kerncounty.com					
Provider N	ame: Greater Bakersfi	ield Legal A	ssistand	e, Inc.		Co	unty(ies): Ke	ern			-	
	ontact Name: <i>Danita Me</i>				der Contact Ph				Provider Co	ntact Email:	dmelton@gbla.org	
INDIVIDUAL RIGH	TS											
G1. Immigra	ation/Naturalization:			0		0		0		0		
G2. Elder Abuse/Neglect/Exploitation:				8		5		2		1		
G3. Other Individual Rights:				5		3		2		2		
MISCELLANEOUS	3											
H1. Estate Planning/Wills/Trusts:				0		0		0		0		
H2. Advance Health Care Directives (AHCD):				2		2		1		0		
H3. Financial Powers of Attorney:				5		1		4		0		
H4. Other M	liscellaneous:			0		0		0		0		
TOTAL CASES OPENED IN QUARTER: 135 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE												
133				133	TOTAL COUNSEL TOTAL LIMITED		TED	TOTAL LE	EGAL			
					AND ADV		ADD. SERVI		REPRESENT	TATION		
						103		23		7		
то	TAL ESTIMATED CASE	WORK HO	URS SP	ENT:	1091							
		OUTREAC	CH/COM	MUNITY EC	DUCATION AC	TIVITIES D	DATA					
		INFORM	MATION	ON SPECIA	AL OUTREAC	H ACTIVIT	IES				•	
Date	Location (If Applicable)	Type of Outreach Activity			Groups Targeted By Outreach			Est # of People Reached	Est. Hours			
4/6/2017	Lamont/Arvin, CA	Provided information regarding services provided by the Seniors Law Center and Grandparent Guardianship Project to other Service Providers of Kern County's senior population at the South Valley Neighborhood partnership Arvin/Lamont/Weedpatch Collaborative meeting			Other Service Providers of Kern County's Senior Population		75					
4/18/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center			Kern Cou	nty's Senior Po	pulation	50	7.5			

Fiscal Year: 2016-2017

Quarter: 4

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661 868-0938 AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661 334-4669 Provider Contact Email: dmelton@gbla.org

4/27/17	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and	Other Service Providers of Kern County's Senior Population	75
		distributed brochures for both projects at Kern County Veterans Collaborative.		
5/16/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	3
6/20/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	4
6/22/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Kern County Veterans Collaborative	Other Service Providers of Kern County's Senior Population	75
6/24/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Alzheimer's Disease Association of Kern County Annual Caring for the Caregiver Seminar	Other Service Providers of Kern County's Senior Population	150

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	7
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	34
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0